



This change applies to:

Individual and Family Plans (IFP): CA, GA, TX, UT, VA

Medicare Advantage (MA): AZ, CO, FL, IL, NY

Prepare for upcoming Utilization Management changes at Bright HealthCare™

Beginning 1/1/2022, a new team will conduct Utilization Management (UM) review for certain states and lines of business (listed above).

In the new year, providers can start submitting authorizations via fax and phone at the numbers listed below. You can find the fax forms at BrightHealthCare.com/provider/utilization-management.

	IFP	MA
Provider Services phone	844-926-4525	844-926-4522
UM fax	877-438-6832	888-337-2174

If you have any questions about these changes, please contact Provider Services at the phone numbers above.