

# Utilization Management changes coming for 2022

## New Bright HealthCare™ authorization portal

Shortly before 2022, you may see a new portal for authorizations.

Electronic submissions through the new portal will make getting authorizations easier than ever.

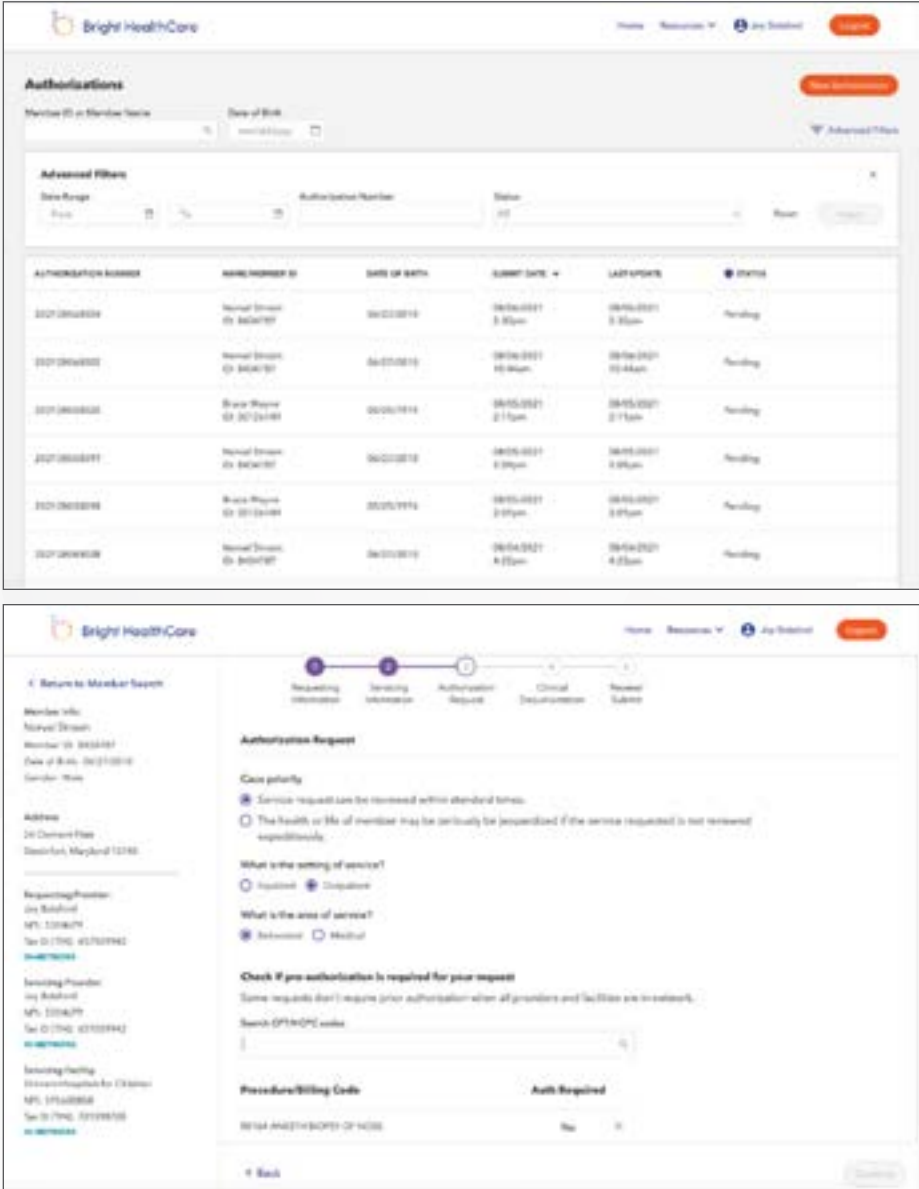
You'll be able to:

- Keep track of authorizations and their statuses.
- Respond to additional requests for information without having to manage a physical paper trail.
- Reduce reliance on faxing, which is slower and less efficient.
  - NOTE: Authorizations submitted via fax will be visible on the new portal.

## Features:

- Dashboard displaying the status of previously submitted authorizations
- Advanced filters that allow you to easily sort through previously submitted authorizations and check status
- Ability to view and respond to notifications about authorizations that require additional action
- Ability to check if authorization request is needed
- Quick and easy uploads of supporting clinical documentation
- Progress bar to guide you through the authorization request process

## Changes beginning 12/27/2021

<b>NEW Fax number</b>	888-319-6479
<b>NEW Fax forms</b>	You'll find the new fax templates on Availity.com and the Bright HealthCare website at <a href="https://BrightHealthCare.com/provider/utilization-management">BrightHealthCare.com/provider/utilization-management</a> . Please select the forms specific to your state.
<b>What you need to do differently</b>	Utilize the new fax number and fax forms. For electronic authorizations, you do not need to do anything differently. You'll access electronic authorizations through <a href="https://Availity.com">Availity.com</a> as you usually do.
<b>What you will see</b>	 <p>The sample data above does not contain actual protected health information.</p>