

Medicare Advantage Claims and Payments

Bright Health uses Payspan to process Medicare Advantage claims payments. Payspan meets state and federal requirements for electronic payments and is HIPAA compliant. Follow these simple steps to get set up.

First, register for Payspan:

If you do not have a registration code:

Visit the Payspan registration page at www.payspanhealth.com/requestregcode and complete the form. Payspan will email you your registration code within 48 hours of your request. When you receive a response, follow the instructions to sign up with your code.

If you already have a registration code:

Visit www.payspanhealth.com/providerportal/registration and click Register. Enter the registration code and click Submit.

Don't forget to verify your account:

After you register for electronic payments, you will receive a deposit of less than one dollar from Payspan within a few business days.

Once you receive the deposit, complete the following:

- 1 Contact your financial institution for the deposit amount.
- 2 Log into your Payspan account and click "Your Payments."
- 3 Click the Account Verification link to enter the exact amount of the deposit from Payspan.

 For support, call Payspan at 1-877-331-7154, and select option 1 (Monday – Friday, 8am – 8pm, ET) or email providersupport@payspanhealth.com.

Filing a claim:

Online at Availity.com, electronically via EDI connection, or by mail at:

Bright Health Medicare Advantage
Claims Operations
P.O. Box 853960
Richardson, TX 75085-3960

Note your Payer ID: BRT01

Faxed claims are not accepted.