

Bright HealthCare Prior Authorization Data

Colorado IFP reporting

January 1, 2022 - November 30, 2022



IFP Prior Authorization Data

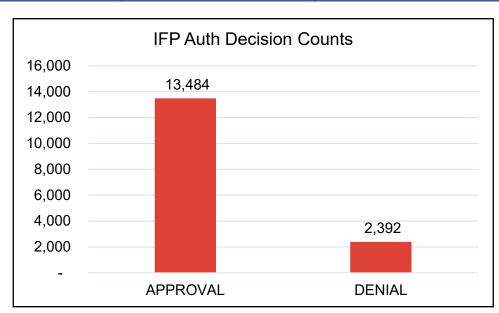
2022

Authorization Approvals and Denials 2022

January - November 2022

Authorization Approvals/Denials

	Authorizations #	Authorizations %
Approved	13,484	84.9%
Denied	2,392	15.1%
Total	15,876	100%



Authorization Denial Reasons

Denial Reason	Authorizations #
Criteria/Medical Necessity Not	
Met	1,402
Lack of Information	311
Network Adequacy Available	273
Non-Covered Service	243
Out of Network	122
Benefit Terminated/Exhausted	5
Other/null	35



Outpatient Case Requests by Procedure Category 2022

January – November 2022

Procedure Category	Authorizations #
Imaging/Radiology	6,737
Other Outpatient Medical Service	2,019
DME & Supplies	1,370
Ambulatory Surgery	1,353
Office/Clinic Visits	875
Lab/Diagnostic Testing	468
Genetic Testing	421
Medical Pharmacy - Drug Administration	309
Home Care	135
Intensive Outpatient Program (IOP)	97
Observation Stay	89
Partial Hospitalization Program (PHP)	76
Radiation Oncology	58
Rehabilitative/Therapy Outpatient	31
Dialyses	18
Other Outpatient Behavioral Service	11
Home Infusion	10
Applied Behavioral Analysis	8
Outpatient Treatment	8
Intraoperative Neuromuscular Monitoring	5
OUTPATIENT HOSPITAL	2

Procedure Category	Authorizations #
SURGICAL	2
Psychological Testing	2
Transcranial Magnetic Stimulation	1
SCREENING/DIAGNOSTICS	1



Authorization Requests by Providers Specialty 2021

January – November 2022

Provider Specialty	# Auths
Hospital	3,369
Radiology - Diagnostic	2,848
Medical Imaging Center (Radiology)	1,184
Surgery - Orthopedic	936
Laboratory	470
Orthotics & Prosthetics Supplier	460
Pain Management	443
Surgery - General	439
Physical Medicine and Rehabilitation	316
Obstetrics/Gynecology (OBGYN)	293
Neurology (Nervous System)	266
Hematology/Oncology (Blood	
Disease/Cancer)	229
Otolaryngology ENT	
(Ear/Nose/Throat)	218
Home Health Agency (HHA)	200
Internal Medicine	194
Dermatology	187
Hospitalist	182
General Practice	141
Cardiology	136
Urology	130
Family Practice	123
Rheumatology	118
Podiatry	116
Hospital - Pediatric	113

	Provider Specialty	# Auths
	Physician Assistant	111
	Surgery - Neurological	93
l	Ambulatory Surgery Center	92
l	Medical Supplies and Equipment	
l	Supplier	89
l	Specialist	84
l	Critical Care Medicine	75
l	Ophthalmology	74
ł	Gastroenterology	68
l	Family Practice - Nurse Practitioner	63
ł	Skilled Nursing Facility	61
ł	Surgery - Hand	57
	Radiology - Vascular & Interventional	
l	Radiology	54
	Pulmonology	47
1	Surgery - Plastic/Reconstructive	46
1	Psychiatry	42
1	Emergency Medicine	39
1	Cardiology - Electrophysiology	37
1	Oncology (Cancer)	36
l	Cardiology - Interventional	31
1	Infectious Disease	29
l	Anesthesiology	27
l	Surgical Oncology	27
l	Gynecologic Oncology	26
l	Nephrology (Kidney)	25
1	Nurse Practitioner	24

Provider Specialty	# Auths
Endocrinology - Reproductive	24
Surgery - Colon/Rectal	22
Surgery - Vascular	22
Radiation Oncology	22
Psychiatry - Pediatrics	20
Allergy/Immunology	20
Urogynecology	19
Dialysis Center	18
Sleep Medicine	17
Midwifery	15
Hospital - Physical Rehabilitation	14
Sleep Center	14
Surgery - Cardiothoracic Vascular	13
Pediatric Medicine (Children)	13
Physician Assistant - Surgical	12
Pediatric Surgery	12
Pediatric Gastroenterology	10
Pediatric Critical Care Medicine	9
Hospital - Psychiatric	9
Pathology	8
Neonatology/Perinatology	8
Pediatric Surgery - Orthopedic	8
Counseling/Therapy - Behavioral Health	7
Dietitian	7
Ambulance	7
Pediatric Hematology/Oncology	7
Home Health Care Group	7

Provider Specialty	# Auths
Pediatric Anesthesiology	7
Pediatric Neurology (Nervous	
System)	6
Physical Therapy	6
Pediatric Otolaryngology	6
Pediatric Urology	5
Maternal/Fetal Medicine	5
Endocrinology - Metabolism &	
Diabetes	5
Pediatric Pulmonology	4
Genetic Counseling	4
Pediatric Rehabilitation Medicine	4
Pediatric Endocrinology	4
Occupational Therapy	3
Radiation Oncology Center	3
Outpatient Facility	3
Pediatric Radiology	3
Pediatric Dermatology	3
Sports Medicine	3
Optometry	3
Gastroenterology - Hepatology	2
Geriatric Medicine (Seniors)	2
Pediatric Cardiology	2
Anesthesiology - Nurse	2
Orthodontics - Craniofacial	2
Behavior Analysis	2
Dermatology - Dermatopathology	2

1st Level Appeal Outcomes 2022

January – November 2022

Authorization Approvals/Denials

	Appeals #	Appeals %
Overturned	2,724	52.1%
Partially Overturned	86	1.6%
Upheld	2,423	46.3%
Total	5,233	100%

