

Bright HealthCare's electronic authorization portal

Effective June 30, 2022: Submit prior authorization requests online

At the end of June, providers will have access to Bright HealthCare's electronic authorization portal to simplify the authorization process.

Bright HealthCare's custom authorization portal makes submitting authorizations electronically easier than ever.

Why submit authorizations online?

Benefits of the electronic portal:

- Conveniently submit and manage authorizations in one place.
- Receive immediate confirmation of successful submission.
- Respond to requests for additional clinical information without the hassle of a physical paper trail, including quick and easy uploads of supporting clinical documentation.
- Reduce reliance on faxing, which is slower and less efficient. *NOTE: Authorizations* submitted via fax will be visible on the new portal.

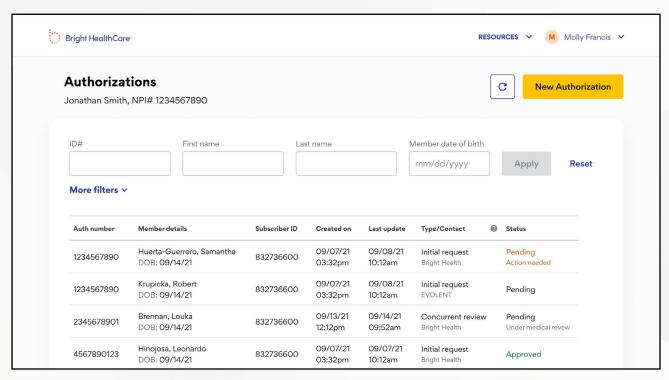
Other features you'll enjoy:

- Dashboard to view authorization request status
- View and respond to notifications
- Check if prior authorization is needed
- View and download determination letters
- Progress bar to guide you through the authorization request process
- Advanced filters to easily sort and check authorizations

How to submit an authorization online:

- 1. Register for an Availity account if new to Availity.
- 2. Log in to Availity.com.
- 3. Click Patient Registration | Authorization & Referrals in the top left of the screen.
- 4. The **Authorization & Referrals** page displays.
- 5. Click **Auth/Referral Inquiry or Authorizations** and select Bright HealthCare as a payer to begin an electronic authorization request.

Please note: This electronic portal will be in addition to the currently available authorization submission processes. For more authorization resources — such as FAQ documents, contact information, and the Authorization Navigator — please go to **brighthealthcare.com/provider/utilization-management**.



^{*}Data shown above is not real member data