

Bright HealthCare's electronic authorization portal

Effective June 30, 2022: Submit prior authorization requests online

At the end of June, providers will have access to Bright HealthCare's electronic authorization portal to simplify the authorization process.

Bright HealthCare's custom authorization portal makes submitting authorizations electronically easier than ever.

Why submit authorizations online?

Benefits of the electronic portal:

- Conveniently submit and manage authorizations in one place.
- Receive immediate confirmation of successful submission.
- Respond to requests for additional clinical information without the hassle of a physical paper trail, including quick and easy uploads of supporting clinical documentation.
- Reduce reliance on faxing, which is slower and less efficient. *NOTE: Authorizations submitted via fax will be visible on the new portal.*

Other features you'll enjoy:

- Dashboard to view authorization request status
- View and respond to notifications
- Check if prior authorization is needed
- View and download determination letters
- Progress bar to guide you through the authorization request process
- Advanced filters to easily sort and check authorizations

How to submit an authorization online:

1. Register for an Availity account if new to Availity.
2. Log in to Availity.com.
3. Click **Patient Registration | Authorization & Referrals** in the top left of the screen.
4. The **Authorization & Referrals** page displays.
5. Click **Auth/Referral Inquiry or Authorizations** and select Bright HealthCare as a payer to begin an electronic authorization request.

Please note: This electronic portal will be in addition to the currently available authorization submission processes. For more authorization resources — such as FAQ documents, contact information, and the Authorization Navigator — please go to brighthouse.com/provider/utilization-management.

Authorizations
Jonathan Smith, NPI# 1234567890

ID#
 First name
 Last name
 Member date of birth

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Auth number	Member details	Subscriber ID	Created on	Last update	Type/Contact	Status
1234567890	Huerta-Guerrero, Samantha DOB: 09/14/21	832736600	09/07/21 03:32pm	09/08/21 10:12am	Initial request Bright Health	Pending Action needed
1234567890	Krupicka, Robert DOB: 09/14/21	832736600	09/07/21 03:32pm	09/08/21 10:12am	Initial request EVOLENT	Pending
2345678901	Brennan, Louka DOB: 09/14/21	832736600	09/13/21 12:12pm	09/14/21 09:52am	Concurrent review Bright Health	Pending Under medical review
4567890123	Hinojosa, Leonardo DOB: 09/14/21	832736600	09/07/21 03:32pm	09/07/21 10:12am	Initial request Bright Health	Approved

*Data shown above is not real member data