

IMPORTANT:

Updates regarding Bright HealthCare electronic benefits query and Payer ID for Emdeon

Electronic benefits query

Providers may now use our provider portal, **Availity.com** to query member benefits for all Bright HealthCare members.

Electronic claims submission

Emdeon has now activated Bright HealthCare’s Payer ID **BRGHT**. Providers may now submit inquiries and submit claims via Emdeon for all Bright HealthCare members.

Emdeon has not yet (as of 3/23) updated their online payer list (access.emdeon.com/payerlists/). They are working to resolve that issue and to remove any historic Payer IDs from their listing.

You may also continue to submit claims directly to Bright HealthCare, using the following methods:

- **Submit electronic claims through our provider portal.** Register at **Availity.com** to get started. If you need help with registration or claims support, please call Availity Client Services at 800-282-4548.
- **Submit paper claims by mail to:**

IFP		MA
AL, AZ, CO, FL, IL, NC, NE, OK, SC, TN	CA, GA, TX, UT, VA	All states except CA
Bright HealthCare Claims P.O. Box 16275 Reading, PA 19612-6275	Bright HealthCare Claims PO Box 211502 Eagan, MN 55121 EDI Payer ID: BRGHT	Bright HealthCare Claims PO Box 211502 Eagan, MN 55121 EDI Payer ID: BRGHT

Thank you for your commitment to our members and your patients. We appreciate all you do to help make healthcare right. Together.