



Bright Health Hearing Provider Directory

This directory is current as of 10/01/2019.

Bright Advantage Flex Choice (PPO)
H1393-003

Bright Advantage Assist (PPO)
H1393-004

Bright Advantage (HMO)
H2011-003

Bright Advantage Plus (HMO)
H2011-004

This directory is for the service areas (counties) of:
Fayette, Haywood & Shelby

**This directory provides a list of the Bright Health Plan current HOMELINK
Hearing network providers.**

To access the most up-to-date Bright Health Liberty Dental provider directory, you can visit BrightHealthPlan.com/Medicare or please call our Member Services at the phone number listed on your ID card. We are available: 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

If you would prefer us to send you information in a language other than English or in another format (e.g., braille, large print or audio tape), please call Member Services.



Bright Health Hearing Provider Directory

Current as of 10/01/2019.

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Introduction

This directory provides a list of Bright Health Plan Homelink Hearing Healthcare hearing services providers. To get detailed information about your *healthcare* coverage, please see your Evidence of Coverage.

You can find a list of in-network hearing services providers online at BrightHealthPlan.com/Medicare. As a Bright Health Medicare Advantage plan member, you may go to any of the network providers listed in this directory for your hearing exam and hearing aid fitting. To make an appointment, just call your chosen in-network provider's office and let them know you're a member of Bright Health.

Keep in mind, if you choose to get care outside of the plan's network, you will pay for the full cost of the service. If you obtain routine care from out-of-network providers, neither Medicare nor Bright Health will be responsible for the costs.

If you have a medical emergency, get help as quickly as possible. Call **911** for help or go to the nearest emergency room or hospital.

If you need urgent care, call your doctor's office during the day to make sure you don't incur unnecessary expenses

For more detailed information about your *healthcare* coverage, please see your Evidence of Coverage.

What are the service areas for the Bright Health Plans?

The service area (counties) for Tennessee is:
Fayette, Haywood & Shelby

How do you find Bright Health Plan hearing providers in your area?

If you have questions about this plan, including how to get help selecting a Bright Health Plan in-network provider near you:

- Use this directory.
- or
- Go to BrightHealthPlan.com/Medicare
- or
- Give us a call: at the phone number listed on your ID card. We are available: 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

<p>HOMELINK 9245 Poplar Ave Ste 9 Germantown, TN 38138-7907 Phone: 800-482-1993</p>	<p>HOMELINK 1838 Union Ave Memphis, TN 38104-3941 Phone: 800-482-1993</p>	<p>HOMELINK 204 N Rose St Lenoir City, TN 37771-2067 Phone: 800-482-1993</p>
<p>HOMELINK 508 N Kentucky St Kingston, TN 37763-2679 Phone: 800-482-1993</p>	<p>HOMELINK 562 Oak Ridge Turnpike Oak Ridge, TN 37830-7164 Phone: 800-482-1993</p>	<p>HOMELINK 1994 Gallatin Pike N Ste 200 Madison, TN 37115-2024 Phone: 800-482-1993</p>
<p>HOMELINK 182 Old Mouse Creek Rd NW Cleveland, TN 37312-3835 Phone: 800-482-1993</p>	<p>HOMELINK 6231 Lee Hwy Ste 121 Chattanooga, TN 37421-3009 Phone: 800-482-1993</p>	<p>HOMELINK 1567 N Eastman Rd Kingsport, TN 37663-2683 Phone: 800-482-1993</p>
<p>HOMELINK 1567 North Eastman Rd Kingsport, TN 37663-2683 Phone: 800-482-1993</p>	<p>HOMELINK 44 Peavine Plaza Ste 101 Crossville, TN 38571-7936 Phone: 800-482-1993</p>	<p>HOMELINK 4509 Hixson Pike Ste 2 Hixson, TN 37343-5062 Phone: 800-482-1993</p>
<p>HOMELINK 4509 Hixson Pike Suite 2 Hixson, TN 37343-5062 Phone: 800-482-1993</p>	<p>HOMELINK 586 Congress Pkwy S Athens, TN 37303-2258 Phone: 800-482-1993</p>	<p>HOMELINK 701 N State of Franklin Rd Ste 5 Johnson City, TN 37604-3645 Phone: 800-482-1993</p>
<p>HOMELINK 1085 N Ellington Pkwy Lewisburg, TN 37091-2228 Phone: 800-482-1993</p>	<p>HOMELINK 1202 S James M Campbell Blvd Ste 15 Columbia, TN 38401-5162 Phone: 800-482-1993</p>	<p>HOMELINK 1298 First Ave Lawrenceburg, TN 38464-2762 Phone: 800-482-1993</p>
<p>HOMELINK 1415 Hillsboro Blvd Ste 103 Manchester, TN 37355-2599 Phone: 800-482-1993</p>	<p>HOMELINK 1561 Cedar Lane Tullahoma, TN 37388-4756 Phone: 800-482-1993</p>	<p>HOMELINK 216 E College St Ste 1 Dickson, TN 37055-1874 Phone: 800-482-1993</p>
<p>HOMELINK 2300 Thornton Taylor Pkwy Ste A Fayetteville, TN 37334-3655 Phone: 800-482-1993</p>	<p>HOMELINK 2527 Decherd Blvd Decherd, TN 37324-3834 Phone: 800-482-1993</p>	<p>HOMELINK 3705 Main St Jasper, TN 37347-0436 Phone: 800-482-1993</p>

HOMELINK 507 W College St Pulaski, TN 38478-3715 Phone: 800-482-1993	HOMELINK 923 North Main St Shelbyville, TN 37160-2809 Phone: 800-482-1993	HOMELINK 105 Northview St. Knoxville, TN 37919-5102 Phone: 800-482-1993
HOMELINK 410 New Salem Hwy Ste 103 Murfreesboro, TN 37129-3361 Phone: 800-482-1993	HOMELINK 102 Glen Oak Blvd Hendersonville, TN 37075 Phone: 800-482-1993	HOMELINK 11121 Kingston Pike Knoxville, TN 37934 Phone: 800-482-1993
HOMELINK 2028 Chilhowie Medical Park Maryville, TN 37804 Phone: 800-482-1993	HOMELINK 2200 21St Ave S Nashville, TN 37212 Phone: 800-482-1993	HOMELINK 3901 Central Pike Hermitage, TN 37076 Phone: 800-482-1993
HOMELINK 407 Uptown Sq Murfreesboro, TN 37129 Phone: 800-482-1993	HOMELINK 5401 Kingston Pike Knoxville, TN 37919 Phone: 800-482-1993	HOMELINK 2401 N Ocoee St Cleveland, TN 37311 Phone: 800-482-1993
HOMELINK 110 Glancy St Goodlettsville, TN 37072-2313 Phone: 800-482-1993	HOMELINK 103 Suburban Rd Knoxville, TN 37923-5581 Phone: 800-482-1993	HOMELINK 1240 Fox Meadows Blvd Sevierville, TN 37862-6928 Phone: 800-482-1993
HOMELINK 142 Chota Ctr Loudon, TN 37774-2886 Phone: 800-482-1993	HOMELINK 2412 West Andrew Johnson Hwy Morristown, TN 37814 Phone: 800-482-1993	HOMELINK 501 20Th St Knoxville, TN 37916-1881 Phone: 800-482-1993
HOMELINK 576 Ft Loudon Medical Ctr Dr Lenoir City, TN 37772 Phone: 800-482-1993	HOMELINK 112 E Myrtle Ave Johnson City, TN 37601-4673 Phone: 800-482-1993	HOMELINK 1305 S Roane St Harriman, TN 37748-7537 Phone: 800-482-1993
HOMELINK 403 South 9Th St Lafollette, TN 37766 Phone: 800-482-1993	HOMELINK 603 Hwy 321 N Lenoir City, TN 37771 Phone: 800-482-1993	HOMELINK 172 W University Pkwy Jackson, TN 38305-1622 Phone: 800-482-1993

HOMELINK 6242 Poplar Ave Memphis, TN 38119-4730 Phone: 800-482-1993	HOMELINK 107 Hospital Dr Carthage, TN 37030 Phone: 800-482-1993	HOMELINK 1417 W Baddour Pkwy Lebanon, TN 37087 Phone: 800-482-1993
HOMELINK 204 Medical Dr Lafayette, TN 37083-1719 Phone: 800-482-1993	HOMELINK 518 W Main St Smithville, TN 37166-1100 Phone: 800-482-1993	HOMELINK 100 Covey Dr Franklin, TN 37067-5603 Phone: 800-482-1993
HOMELINK 3926 Dayton Blvd Chattanooga, TN 37415-2716 Phone: 800-482-1993	HOMELINK 5226 Main St Spring Hill, TN 37174-7403 Phone: 800-482-1993	HOMELINK 3443 Dickerson Pike Nashville, TN 37207-2535 Phone: 800-482-1993
HOMELINK 7640 Highway 70 S Nashville, TN 37221-1758 Phone: 800-482-1993	HOMELINK 105 W Stone Dr Kingsport, TN 37660-3256 Phone: 800-482-1993	HOMELINK 5617 Hwy 153 Ste 203 Hixson, TN 37343 Phone: 800-482-1993
HOMELINK 1618 Gunbarrel Rd Chattanooga, TN 37421-4139 Phone: 800-482-1993	HOMELINK 3325 Aspen Grove Dr Franklin, TN 37067 Phone: 800-482-1993	HOMELINK 5617 Tn-153 Chattanooga, TN 37343 Phone: 800-482-1993
HOMELINK 804 N Thompson Ln Murfreesboro, TN 37129-4338 Phone: 800-482-1993	HOMELINK 1430 W Baddour Pkwy Ste D Lebanon, TN 37087 Phone: 800-482-1993	HOMELINK 1309 Panorama Dr Chattanooga, TN 37421-4771 Phone: 800-482-1993
HOMELINK 4488 Frontage Rd Cleveland, TN 37312 Phone: 800-482-1993	HOMELINK 100 W 4Th St Cookeville, TN 38501 Phone: 800-482-1993	HOMELINK 165 N Main St Collierville, TN 38017 Phone: 800-482-1993
HOMELINK 1080 Neal St Ste 101 Cookeville, TN 38501-0943 Phone: 800-482-1993	HOMELINK 5 Sheridan Sq Kingsport, TN 37660-7390 Phone: 800-482-1993	HOMELINK 9430 Park West Blvd Ste 330 Knoxville, TN 37923-4203 Phone: 800-482-1993

<p>HOMELINK 1004 N Highway 92 Ste D Jefferson City, TN 37760-3687 Phone: 800-482-1993</p>	<p>HOMELINK 2414 Chambliss Ave NW Cleveland, TN 37320-5030 Phone: 800-482-1993</p>	<p>HOMELINK 600 N Holtzclaw Ave Ste 200 Chattanooga, TN 37404-1242 Phone: 800-482-1993</p>
<p>HOMELINK 1370 Gateway Blvd Ste 100 Murfreesboro, TN 37129-2590 Phone: 800-482-1993</p>	<p>HOMELINK 2340 Knob Creek Rd Ste 700 Johnson City, TN 37604-2977 Phone: 800-482-1993</p>	<p>HOMELINK 7675 Wolf River Cir Ste 101 Germantown, TN 38138-1748 Phone: 800-482-1993</p>
<p>HOMELINK 9724 Kingston Pike Ste 205 Knoxville, TN 37922-3347 Phone: 800-482-1993</p>	<p>HOMELINK 1215 21st Ave S Ste 9302 Nashville, TN 37232-0014 Phone: 800-482-1993</p>	<p>HOMELINK 4230 Harding Rd Ste 400 Nashville, TN 37205-4900 Phone: 800-482-1993</p>
<p>HOMELINK 3901 Central Pike Ste 351 Hermitage, TN 37076-3422 Phone: 800-482-1993</p>	<p>HOMELINK 709 E Elk Ave Elizabethton, TN 37643 Phone: 800-482-1993</p>	<p>HOMELINK 306 Sunset Dr Ste 103 Johnson City, TN 37604 Phone: 800-482-1993</p>
<p>HOMELINK 1994 Gallatin Rd N Ste 200 Madison, TN 37115 Phone: 800-482-1993</p>	<p>HOMELINK 2212 Encompass Dr Ste 148 Chattanooga, TN 37421 Phone: 800-482-1993</p>	<p>HOMELINK 9298 Apison Pike Ste 110 Ooltewah, TN 37363 Phone: 800-482-1993</p>
<p>HOMELINK 2414 Chambliss Ave Nw Cleveland, TN 37311 Phone: 800-482-1993</p>	<p>HOMELINK 6716 Heritage Business Ct Ste 110 Chattanooga, TN 37421 Phone: 800-482-1993</p>	<p>HOMELINK 5625 Poplar Ave Memphis, TN 38119 Phone: 800-482-1993</p>
<p>HOMELINK 935 Corning Rd Knoxville, TN 37923 Phone: 800-482-1993</p>	<p>HOMELINK 9724 Kingston Pike Ste 205 Knoxville, TN 37922-3347 Phone: 800-482-1993</p>	<p>HOMELINK 220 Fort Sanders West Blvd Knoxville, TN 37922 Phone: 800-482-1993</p>
<p>HOMELINK 7557-A Dannaher Dr Ste 210 Powell, TN 37849 Phone: 800-482-1993</p>	<p>HOMELINK 411 E Iris Dr Ste A Nashville, TN 37204 Phone: 800-482-1993</p>	<p>HOMELINK 608 E Clark Blvd Murfreesboro, TN 37130 Phone: 800-482-1993</p>

<p>HOMELINK 172-D University Pkwy Jackson, TN 38305 Phone: 800-482-1993</p>	<p>HOMELINK 5 Sheridan Sq Kingsport, TN 37660 Phone: 800-482-1993</p>	<p>HOMELINK 166-B East Main St Hendersonville, TN 37075 Phone: 800-482-1993</p>
<p>HOMELINK 102 Blythewood Dr Columbia, TN 38401-4828 Phone: 800-482-1993</p>	<p>HOMELINK 1800 State St Nashville, TN 37203 Phone: 800-482-1993</p>	<p>HOMELINK 206A Babb Dr Lebanon, TN 37087 Phone: 800-482-1993</p>
<p>HOMELINK 300 Steam Plant Rd Ste 450 Gallatin, TN 37066 Phone: 800-482-1993</p>	<p>HOMELINK 289 N Spring St Sparta, TN 38583 Phone: 800-482-1993</p>	



Providers may have been added or removed after this directory was printed. This means some providers listed here may no longer be in our network, or there may be newer providers in our network that are not listed. For the most current list, and to access Bright Health's online provider directory visit BrightHealthPlan.com/Medicare. For questions about the information contained in this directory (hardcopy or online), at the phone number listed on your ID card. We are available: 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

Other providers and pharmacies are available in our network.

Bright Health plans are HMOs and PPOs with a Medicare contract. Bright Health's New York D-SNP plan is an HMO with a Medicare contract and a Coordination of Benefits Agreement with New York State Department of Health. Our plans are issued through Bright Health Insurance Company or one of its affiliates. Bright Health Insurance Company is a Colorado Life and Health company that issues indemnity products, including EPOs offered through Medicare Advantage. An EPO is an exclusive provider organization plan that may be written on an HMO license in some states and on a Life and Health license in some states, including Colorado. Enrollment in our plans depends on contract renewal.

This list is current as of 10/01/2019.

Nondiscrimination Notice and Assistance with Communication

Bright Health does not exclude, deny benefits to, or otherwise discriminate against any individual on the basis of sex, age, race, color, national origin, or disability. "Bright Health" means Bright Health plans and their affiliates, which are listed below.

Language assistance and alternate formats:

Assistance is available *at no cost* to help you communicate with us. The services include, but are not limited to:

- Interpreters for languages other than English;
- Written information in alternative formats such as large print; and
- Assistance with reading Bright Health websites.

To ask for help with these services, please call (844) 606-4633.

If you think that we failed to provide language assistance or alternate formats, or you were discriminated against because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Bright Health Civil Rights Coordinator
PO Box 853943, Richardson, TX 75085-3943
Phone: (844) 202-2154
Email: OAG@brighthouseplan.com

You can also file a complaint with the U.S Dept. of Health and Human Services, the Office of Civil Rights:

- **Online:** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>
- **Phone:** Toll-free **1-800-368-1019, 800-537-7697** (TDD)
- **Mail:** U.S Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

If you need help with your complaint, please call (844) 202-2154.

Section 1557 / Multi Language Insert

This information is available in other formats like large print.

To ask for another format, please call (844) 606-4633.

English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call (844) 606-4633.
Spanish (US)	ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de ayuda con el idioma. Llame al (844) 606-4633.
Chinese (S)	注意：如果您讲中文，您可以获得免费的语言协助服务。请致电 (844) 606-4633。
Russian	ВНИМАНИЕ! Если Вы говорите по-русски, то услуги бесплатной языковой поддержки доступны Вам. Позвоните по телефону (844) 606-4633.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (844) 606-4633 로 전화하십시오.
Haitian Creole	ATANSYON: Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (844) 606-4633.
Italian	ATTENZIONE: se parla italiano, sono disponibili per Lei servizi di assistenza linguistica gratuiti. Chiami il numero (844) 606-4633.
Yiddish	אויפמערקזאמקייט: אויב איר רעדט יידיש, שפראך הילף סערוויסעס, פריי פון אָפּצאל, זענען פאראן פאר אייך. רופט (844) 606-4633
Bengali	মনোযোগ দিন: আপনি যদি বাংলায় কথা বলেন, তাহলে ভাষা সহায়তা পরিষেবাগুলি, বিনামূল্যে, আপনার জন্য উপলব্ধ আছে। (844) 606-4633 নম্বরে ফোন করুন।
Arabic	تنبيه: إذا كنت تتكلم العربية، فإن خدمات المساعدة اللغوية متاحة لك من دون مقابل. اتصل على الرقم (844) 606-4633.
Polish	UWAGA: Jeżeli posługuje się Pan/ Pani językiem polskim, może Pan/ Pani skorzystać z bezpłatnej pomocy językowej. Prosimy zadzwonić pod numer (844) 606-4633.
French (FR)	REMARQUE : si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le (844) 606-4633.
Tagalog	PANSININ: Kung nagsasalita kayo ng Tagalog, mayroon kayong magagamit na libreng tulong na mga serbisyong pangwika. Tawagan ang (844) 606-4633.
Vietnamese	LƯU Ý: Nếu quý vị nói tiếng Việt, sẽ có dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi số (844) 606-4633.
Navajo	DÍI BAA AKÓ NÍNÍZIN: Díí bee yáníłti'go Diné bizaad, saad bee áká'ánida'áwo'déé', t'áá jiik'eh, ná hóló. Kojí' hódíílnih (844) 606-4633.
Urdu	توجہ دیں: اگر آپ اردو بولتے/بولتی ہیں، تو آپ کے لیے زبان سے متعلق اعانت کی خدمات، بلامعاوضہ دستیاب ہیں۔ (844) 606-4633 پر کال کریں۔
Japanese	ご注意: 日本語をお話しになる方は、無料の言語アシスタンスサービスをご利用いただけます。(844) 606-4633 までお電話ください。
Portuguese (BR)	ATENÇÃO: caso você fale português, há serviços gratuitos de assistência de idioma à sua disposição. Ligue para (844) 606-4633.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie unter (844) 606-4633 an.
Persian Farsi	توجه: اگر زبان شما فارسی است، خدمات پشتیبانی زبانی به صورت رایگان در اختیار شماست. با (844) 606-4633 تماس بگیرید.

