



Bright Health Hearing Provider Directory

This directory is current as of 11/15/2018.

Bright Advantage (HMO)

H2011-001

Bright Advantage Plus (HMO)

H2011-002

Bright Advantage Flex (PPO)

H1393-001

Bright Advantage Flex Plus (PPO)

H1393-002

This directory is for the service areas (counties) of:

Davidson, Rutherford, Williamson

This directory provides a list of the Bright Health Plan current Homelink Hearing Healthcare network providers.

To access the most up-to-date Bright Health Homelink Hearing Healthcare services provider directory, you can visit BrightHealthPlan.com/Medicare or please call our Member Services at (844) 202-4025, 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

If you would prefer us to send you information in a language other than English or in another format (e.g., braille, large print or audio tape), please call Member Services.



**Bright Health
Hearing Services Provider Directory**

Current as of 11/15/2018.

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Introduction

This directory provides a list of Bright Health Plan Homelink Hearing Healthcare hearing services providers. To get detailed information about your *healthcare* coverage, please see your Evidence of Coverage.

You can find a list of in-network hearing services providers online at BrightHealthPlan.com/Medicare. As a Bright Health Medicare Advantage plan member, you may go to any of the network providers listed in this directory for your hearing exam and hearing aid fitting. To make an appointment, just call your chosen in-network provider's office and let them know you're a member of Bright Health.

Keep in mind, if you choose to get care outside of the plan's network, you will pay for the full cost of the service. If you obtain routine care from out-of-network providers, neither Medicare nor Bright Health will be responsible for the costs.

If you have a medical emergency, get help as quickly as possible. Call **911** for help or go to the nearest emergency room or hospital.

If you need urgent care, call your doctor's office during the day to make sure you don't incur unnecessary expenses

For more detailed information about your *healthcare* coverage, please see your Evidence of Coverage.

What are the service areas for the Bright Health Plans?

The service area (counties) for Tennessee is:
Davidson, Rutherford, Williamson

How do you find Bright Health Plan Homelink Hearing Healthcare services providers in your area?

If you have questions about this plan, including how to get help selecting a Bright Health Plan in-network provider near you:

- Use this directory.

or

- Go to BrightHealthPlan.com/Medicare
or

- Give us a call: at (844) 202-4025, 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

<p>HOMELINK 110 Glancy St, Ste 214 Goodlettsville, TN 37072-2313 Phone: 844-688-4840</p>	<p>HOMELINK 103 Suburban Rd, Ste 101D Knoxville, TN 37923-5581 Phone: 844-688-4840</p>	<p>HOMELINK 1240 Fox Meadows Blvd, Ste 5 Sevierville, TN 37862-6928 Phone: 844-688-4840</p>
<p>HOMELINK 112 E Myrtle Ave, Ste 504 Johnson City, TN 37601-4673 Phone: 844-688-4840</p>	<p>HOMELINK 1305 S Roane St, Harriman, TN 37748-7537 Phone: 844-688-4840</p>	<p>HOMELINK 403 South 9th st, LaFollette, TN 37766 Phone: 844-688-4840</p>
<p>HOMELINK 603 Hwy 321 N, Bldg 2- Unit 3 Lenoir City, TN 37771 Phone: 844-688-4840</p>	<p>HOMELINK 105 Northview St, Knoxville, TN 37919-5102 Phone: 844-688-4840</p>	<p>HOMELINK 7640 Highway 70 S, Ste 207 Nashville, TN 37221-1758 Phone: 844-688-4840</p>
<p>HOMELINK 3443 Dickerson Pike, Ste 350 Nashville, TN 37207-2535 Phone: 844-688-4840</p>	<p>HOMELINK 11121 Kingston Pike, Ste B Knoxville, TN 37934 Phone: 844-688-4840</p>	<p>HOMELINK 5401 Kingston Pike, Ste 410 Knoxville, TN 37919 Phone: 844-688-4840</p>
<p>HOMELINK 2028 Chilhowie Medical Park, Maryville, TN 37804 Phone: 844-688-4840</p>	<p>HOMELINK 2200 21st Ave S, Ste 402 Nashville, TN 37212 Phone: 844-688-4840</p>	<p>HOMELINK 102 Glen Oak Blvd, Ste A 60 Hendersonville, TN 37075 Phone: 844-688-4840</p>
<p>HOMELINK 3901 Central Pike, Ste 355 Hermitage, TN 37076 Phone: 844-688-4840</p>	<p>HOMELINK 407 Uptown Sq, Murfreesboro, TN 37129 Phone: 844-688-4840</p>	<p>HOMELINK 2401 N Ocoee St, Cleveland, TN 37311 Phone: 844-688-4840</p>
<p>HOMELINK 2412 West Andrew Johnson Hwy, Morristown, TN 37814 Phone: 844-688-4840</p>	<p>HOMELINK 9430 Park West Blvd, Ste 330 Knoxville, TN 37923-4203 Phone: 844-688-4840</p>	<p>HOMELINK 576 Ft Loudon Medical Ctr Dr, Ste 207 Lenoir City, TN 37772 Phone: 844-688-4840</p>

<p>HOMELINK 142 Chota Ctr, Loudon, TN 37774-2886 Phone: 844-688-4840</p>	<p>HOMELINK 501 20th St, Ste 204 Knoxville, TN 37916-1881 Phone: 844-688-4840</p>	<p>HOMELINK 172 W University Pkwy, Ste D Jackson, TN 38305-1622 Phone: 844-688-4840</p>
<p>HOMELINK 6242 Poplar Ave, Memphis, TN 38119-4730 Phone: 844-688-4840</p>	<p>HOMELINK 1417 W Baddour Pkwy, Ste A Lebanon, TN 37087 Phone: 844-688-4840</p>	<p>HOMELINK 204 Medical Dr, Lafayette, TN 37083-1719 Phone: 844-688-4840</p>
<p>HOMELINK 518 W Main St, Smithville, TN 37166-1100 Phone: 844-688-4840</p>	<p>HOMELINK 107 Hospital Dr, Carthage, TN 37030 Phone: 844-688-4840</p>	<p>HOMELINK 100 Covey Dr, Ste 111 Franklin, TN 37067-5603 Phone: 844-688-4840</p>
<p>HOMELINK 5226 Main St, Ste 2 Spring Hill, TN 37174-7403 Phone: 844-688-4840</p>	<p>HOMELINK 3926 Dayton Blvd, Chattanooga, TN 37415-2716 Phone: 844-688-4840</p>	<p>HOMELINK 105 W Stone Dr, Ste 4D Kingsport, TN 37660-3256 Phone: 844-688-4840</p>
<p>HOMELINK 1618 Gunbarrel Rd, Ste 102 Chattanooga, TN 37421-4139 Phone: 844-688-4840</p>	<p>HOMELINK 3325 Aspen Grove Dr, Ste 105 Franklin, TN 37067 Phone: 844-688-4840</p>	<p>HOMELINK 5617 TN-153, Ste 203 Chattanooga, TN 37343 Phone: 844-688-4840</p>
<p>HOMELINK 804 N Thompson Ln, Ste 1F Murfreesboro, TN 37129-4338 Phone: 844-688-4840</p>	<p>HOMELINK 1309 Panorama Dr, Ste 105 Chattanooga, TN 37421-4771 Phone: 844-688-4840</p>	<p>HOMELINK 4488 Frontage Rd, Cleveland, TN 37312 Phone: 844-688-4840</p>
<p>HOMELINK 100 W 4th St, Suite 210 Cookeville, TN 38501 Phone: 844-688-4840</p>	<p>HOMELINK 165 N Main St, Ste 108 Collierville, TN 38017 Phone: 844-688-4840</p>	



Providers may have been added or removed after this directory was printed. This means some providers listed here may no longer be in our network, or there may be newer providers in our network that are not listed. For the most current list, and to access Bright Health's online hearing services provider directory visit BrightHealthPlan.com/Medicare. For questions about the information contained in this directory (hardcopy or online), (844) 202-4025, 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

Other providers and pharmacies are available in our network.

Bright Health plans are HMOs and PPOs with a Medicare contract. Bright Health's New York D-SNP plan is an HMO with a Medicare contract and a Coordination of Benefits Agreement with New York State Department of Health. Our plans are issued through Bright Health Insurance Company or one of its affiliates. Enrollment in our plans depends on contract renewal.

This list is current as of 11/15/2018.



Nondiscrimination Notice and Assistance with Communication

Bright Health does not exclude, deny benefits to, or otherwise discriminate against any individual on the basis of sex, age, race, color, national origin, or disability. "Bright Health" means Bright Health plans and their affiliates, which are listed below.

Language assistance and alternate formats:

Assistance is available *at no cost* to help you communicate with us. The services include, but are not limited to:

- Interpreters for languages other than English;
- Written information in alternative formats such as large print; and
- Assistance with reading Bright Health websites.

To ask for help with these services, please call (844) 606-4633.

If you think that we failed to provide language assistance or alternate formats, or you were discriminated against because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Bright Health Civil Rights Coordinator
PO Box 853943, Richardson, TX 75085-3943
Phone: (844) 202-2154
Fax: (800) 894-7742

You can also file a complaint with the U.S Dept. of Health and Human Services, the Office of Civil Rights:

- **Online:** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>
- **Phone:** Toll-free **1-800-368-1019, 800-537-7697** (TDD)
- **Mail:** U.S Dept. of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

If you need help with your complaint, please call (844) 202-2154.

"Bright Health" means Bright Health Insurance Company of Alabama, Inc; Bright Health Company of Arizona; Bright Health Insurance Company; Bright Health Insurance Company of Tennessee; Bright Health Insurance Company of Ohio, Inc.; Bright Health Insurance Company of New York.

English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call (844) 606-4633.
Spanish (US)	ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de ayuda con el idioma. Llame al (844) 606-4633.
Chinese (S)	注意：如果您讲中文，您可以获得免费的语言协助服务。请致电 (844) 606-4633。
Russian	ВНИМАНИЕ! Если Вы говорите по-русски, то услуги бесплатной языковой поддержки доступны Вам. Позвоните по телефону (844) 606-4633.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (844) 606-4633 로 전화하십시오.
Haitian Creole	ATANSYON: Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (844) 606-4633.
Italian	ATTENZIONE: se parla italiano, sono disponibili per Lei servizi di assistenza linguistica gratuiti. Chiami il numero (844) 606-4633.
Yiddish	אויפמערקזאמקייט: אויב איר רעדט יידיש, שפראך הילף סערוויסעס, פריי פון אָפּצאל, זענען פאראן פאר אייך. רופט (844) 606-4633
Bengali	মনোযোগ দিন: আপনি যদি বাংলায় কথা বলেন, তাহলে ভাষা সহায়তা পরিষেবাগুলি, বিনামূল্যে, আপনার জন্য উপলব্ধ আছে। (844) 606-4633 নম্বরে ফোন করুন।
Arabic	تنبيه: إذا كنت تتكلم العربية، فإن خدمات المساعدة اللغوية متاحة لك من دون مقابل. اتصل على الرقم (844) 606-4633.
Polish	UWAGA: Jeżeli posługuje się Pan/ Pani językiem polskim, może Pan/ Pani skorzystać z bezpłatnej pomocy językowej. Prosimy zadzwonić pod numer (844) 606-4633.
French (FR)	REMARQUE : si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le (844) 606-4633.
Tagalog	PANSININ: Kung nagsasalita kayo ng Tagalog, mayroon kayong magagamit na libheng tulong na mga serbisyong pangwika. Tawagan ang (844) 606-4633.
Vietnamese	LƯU Ý: Nếu quý vị nói tiếng Việt, sẽ có dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi số (844) 606-4633.
Navajo	DÍÍ BAA AKÓ NÍNÍZIN: Díí bee yáníłti'go Diné bizaad, saad bee áká'ánida'áwo'déé', t'áá jiiik'eh, ná hóló. Kojí' hódííłnih (844) 606-4633.
Urdu	توجہ دیں: اگر آپ اردو بولتے/بولتی ہیں، تو آپ کے لیے زبان سے متعلق اعانت کی خدمات، بلا معاوضہ دستیاب ہیں۔ (844) 606-4633 پر کال کریں۔
Japanese	ご注意: 日本語をお話しになる方は、無料の言語アシスタンスサービスをご利用いただけます。(844) 606-4633 までお電話ください。
Portuguese (BR)	ATENÇÃO: caso você fale português, há serviços gratuitos de assistência de idioma à sua disposição. Ligue para (844) 606-4633.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie unter (844) 606-4633 an.
Persian Farsi	توجه: اگر زبان شما فارسی است، خدمات پشتیبانی زبانی به صورت رایگان در اختیار شماست. با (844) 606-4633 تماس بگیرید.