



Bright Health Hearing Provider Directory

This directory is current as of 10/01/2019.

Bright Advantage (HMO)

H7409-001

Bright Advantage Assist (HMO)

H7409-002

This directory is for the service areas (counties) of:

Anderson, Greenville & Pickens

This directory provides a list of the Bright Health Plan current HOMELINK Hearing network providers.

To access the most up-to-date Bright Health Liberty Dental provider directory, you can visit BrightHealthPlan.com/Medicare or please call our Member Services at the phone number listed on your ID card. We are available: 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

If you would prefer us to send you information in a language other than English or in another format (e.g., braille, large print or audio tape), please call Member Services.



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Introduction

This directory provides a list of Bright Health Plan Homelink Hearing Healthcare hearing services providers. To get detailed information about your *healthcare* coverage, please see your Evidence of Coverage.

You can find a list of in-network hearing services providers online at BrightHealthPlan.com/Medicare. As a Bright Health Medicare Advantage plan member, you may go to any of the network providers listed in this directory for your hearing exam and hearing aid fitting. To make an appointment, just call your chosen in-network provider's office and let them know you're a member of Bright Health.

Keep in mind, if you choose to get care outside of the plan's network, you will pay for the full cost of the service. If you obtain routine care from out-of-network providers, neither Medicare nor Bright Health will be responsible for the costs.

If you have a medical emergency, get help as quickly as possible. Call **911** for help or go to the nearest emergency room or hospital.

If you need urgent care, call your doctor's office during the day to make sure you don't incur unnecessary expenses

For more detailed information about your *healthcare* coverage, please see your Evidence of Coverage.

What are the service areas for the Bright Health Plans?

The service area (counties) for South Carolina is:
Anderson, Greenville & Pickens

How do you find Bright Health Plan hearing providers in your area?

If you have questions about this plan, including how to get help selecting a Bright Health Plan in-network provider near you:

- Use this directory.

or

- Go to BrightHealthPlan.com/Medicare

or

- Give us a call: at the phone number listed on your ID card. We are available: 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

<p>HOMELINK 10 Enterprise Blvd Ste 201 Greenville, SC 29615-3554 Phone: 800-482-1993</p>	<p>HOMELINK 36 Business Ctr Dr Pawleys Island, SC 29585 Phone: 800-482-1993</p>	<p>HOMELINK 210 W Stone Ave Unit 2 Greenville, SC 29609-5452 Phone: 800-482-1993</p>
<p>HOMELINK 4318 E North St Greenville, SC 29615 Phone: 800-482-1993</p>	<p>HOMELINK 1565 Sam Rittenberg Blvd Ste 100 Charleston, SC 29407 Phone: 800-482-1993</p>	<p>HOMELINK 1971 Riviera Dr Ste 1 Mount Pleasant, SC 29464 Phone: 800-482-1993</p>



Providers may have been added or removed after this directory was printed. This means some providers listed here may no longer be in our network, or there may be newer providers in our network that are not listed. For the most current list, and to access Bright Health's online provider directory visit BrightHealthPlan.com/Medicare. For questions about the information contained in this directory (hardcopy or online), at the phone number listed on your ID card. We are available: 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

Other providers and pharmacies are available in our network.

Bright Health plans are HMOs and PPOs with a Medicare contract. Bright Health's New York D-SNP plan is an HMO with a Medicare contract and a Coordination of Benefits Agreement with New York State Department of Health. Our plans are issued through Bright Health Insurance Company or one of its affiliates. Bright Health Insurance Company is a Colorado Life and Health company that issues indemnity products, including EPOs offered through Medicare Advantage. An EPO is an exclusive provider organization plan that may be written on an HMO license in some states and on a Life and Health license in some states, including Colorado. Enrollment in our plans depends on contract renewal.

This list is current as of 10/01/2019.

Nondiscrimination Notice and Assistance with Communication

Bright Health does not exclude, deny benefits to, or otherwise discriminate against any individual on the basis of sex, age, race, color, national origin, or disability. "Bright Health" means Bright Health plans and their affiliates, which are listed below.

Language assistance and alternate formats:

Assistance is available *at no cost* to help you communicate with us. The services include, but are not limited to:

- Interpreters for languages other than English;
- Written information in alternative formats such as large print; and
- Assistance with reading Bright Health websites.

To ask for help with these services, please call (844) 606-4633.

If you think that we failed to provide language assistance or alternate formats, or you were discriminated against because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Bright Health Civil Rights Coordinator
PO Box 853943, Richardson, TX 75085-3943
Phone: (844) 202-2154
Email: OAG@brighthouseplan.com

You can also file a complaint with the U.S Dept. of Health and Human Services, the Office of Civil Rights:

- **Online:** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>
- **Phone:** Toll-free **1-800-368-1019, 800-537-7697** (TDD)
- **Mail:** U.S Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

If you need help with your complaint, please call (844) 202-2154.

Section 1557 / Multi Language Insert

This information is available in other formats like large print.

To ask for another format, please call (844) 606-4633.

English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call (844) 606-4633.
Spanish (US)	ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de ayuda con el idioma. Llame al (844) 606-4633.
Chinese (S)	注意：如果您讲中文，您可以获得免费的语言协助服务。请致电 (844) 606-4633。
Russian	ВНИМАНИЕ! Если Вы говорите по-русски, то услуги бесплатной языковой поддержки доступны Вам. Позвоните по телефону (844) 606-4633.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (844) 606-4633 로 전화하십시오.
Haitian Creole	ATANSYON: Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (844) 606-4633.
Italian	ATTENZIONE: se parla italiano, sono disponibili per Lei servizi di assistenza linguistica gratuiti. Chiami il numero (844) 606-4633.
Yiddish	אויפמערקזאמקייט: אויב איר רעדט יידיש, שפראך הילף סערוויסעס, פריי פון אָפּצאל, זענען פאראן פאר אייך. רופט (844) 606-4633
Bengali	মনোযোগ দিন: আপনি যদি বাংলায় কথা বলেন, তাহলে ভাষা সহায়তা পরিষেবাগুলি, বিনামূল্যে, আপনার জন্য উপলব্ধ আছে। (844) 606-4633 নম্বরে ফোন করুন।
Arabic	تنبيه: إذا كنت تتكلم العربية، فإن خدمات المساعدة اللغوية متاحة لك من دون مقابل. اتصل على الرقم (844) 606-4633.
Polish	UWAGA: Jeżeli posługuje się Pan/ Pani językiem polskim, może Pan/ Pani skorzystać z bezpłatnej pomocy językowej. Prosimy zadzwonić pod numer (844) 606-4633.
French (FR)	REMARQUE : si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le (844) 606-4633.
Tagalog	PANSININ: Kung nagsasalita kayo ng Tagalog, mayroon kayong magagamit na libreng tulong na mga serbisyong pangwika. Tawagan ang (844) 606-4633.
Vietnamese	LƯU Ý: Nếu quý vị nói tiếng Việt, sẽ có dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi số (844) 606-4633.
Navajo	DÍI BAA AKÓ NÍNÍZIN: Díí bee yáníłti'go Diné bizaad, saad bee áká'ánida'áwo'déé', t'áá jiik'eh, ná hóló. Kojí' hódíílnih (844) 606-4633.
Urdu	توجہ دیں: اگر آپ اردو بولتے/بولتی ہیں، تو آپ کے لیے زبان سے متعلق اعانت کی خدمات، بلامعاوضہ دستیاب ہیں۔ (844) 606-4633 پر کال کریں۔
Japanese	ご注意: 日本語をお話しになる方は、無料の言語アシスタンスサービスをご利用いただけます。(844) 606-4633 までお電話ください。
Portuguese (BR)	ATENÇÃO: caso você fale português, há serviços gratuitos de assistência de idioma à sua disposição. Ligue para (844) 606-4633.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie unter (844) 606-4633 an.
Persian Farsi	توجه: اگر زبان شما فارسی است، خدمات پشتیبانی زبانی به صورت رایگان در اختیار شماست. با (844) 606-4633 تماس بگیرید.

Turkish

DİKKAT: İngilizce konuşuyorsanız dil destek hizmetleri ücretsiz olarak sağlanacaktır. (844) 606-4633 numaralı hattı arayın.

Ukrainian

УВАГА! Якщо ви розмовляєте українською, то вам доступні безплатні послуги перекладу. Телефонуйте за номером (844) 606-4633.

Haitian-Creole

ATANSYON: Si w pale angle, gen sèvis èd lengwistik ki disponib pou w gratis. Rele nan (844) 606-4633

Lao

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາອັງກິດ, ການຊ່ວຍເຫຼືອດ້ານພາສາທີ່ບໍ່ສອບຖ້ວນມີໃຫ້ທ່ານ. ໂທ (844) 606-4633.

Cushite/Oromo

XIYYEEFFANNOO: Afaan Ingilizii kan dubbattu yoo ta'e, tajaajilliwwan gargaarsa afaanii, kan tolaa, siif ni jiru. Bilbili (844) 606-4633

Thai

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร (844) 606-4633

Kurdish

ئاگاداری: ئەگەر زمانی ئینگلیزی دەزانیت، خزمەتگوزاریەکانی زمان بە خۆراییی بو تو بەردەستەن. پەیوەندی بە (844)6064633 بکە.

Persian

توجه: اگر زبان انگلیسی صحبت میکنید خدمات کمی زبانی به طور رایگان برای شما وجود دارد. شماره (844) 606-4633 تماس بگیرید.

Syriac

مەسئەڵە: ئی ئەگەر تۆ ئینگلیزی دەزانیت، خزمەتگوزاریەکانی زمان بە خۆراییی بو تو بەردەستەن. پەیوەندی بە (844) 606-4633 بکە.