



Bright Health Hearing Provider Directory

This directory is current as of 10/01/2019.

Bright Advantage Choice (HMO)

H8280-001

Bright Advantage Plus (HMO)

H8280-002

Bright Advantage Flex Choice (PPO)

H8364-001

Bright Advantage Flex Plus (PPO)

H8364-002

Bright Advantage Assist (PPO)

H8364-003

This directory is for the service areas (counties) of:

Chilton, Jefferson, Shelby & Walker

This directory provides a list of the Bright Health Plan current hearing network providers.

To access the most up-to-date Bright Health hearing provider directory, you can visit BrightHealthPlan.com/Medicare or please call our Member Services at the phone number listed on your ID card. We are available: 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

If you would prefer us to send you information in a language other than English or in another format (e.g., braille, large print or audio tape), please call Member Services.



**Bright Health
Hearing Provider Directory**

Current as of 10/01/2019.

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Introduction

This directory provides a list of Bright Health Plan Homelink Hearing Healthcare hearing services providers. To get detailed information about your *healthcare* coverage, please see your Evidence of Coverage.

You can find a list of in-network hearing services providers online at BrightHealthPlan.com/Medicare. As a Bright Health Medicare Advantage plan member, you may go to any of the network providers listed in this directory for your hearing exam and hearing aid fitting. To make an appointment, just call your chosen in-network provider's office and let them know you're a member of Bright Health.

Keep in mind, if you choose to get care outside of the plan's network, you will pay for the full cost of the service. If you obtain routine care from out-of-network providers, neither Medicare nor Bright Health will be responsible for the costs.

If you have a medical emergency, get help as quickly as possible. Call **911** for help or go to the nearest emergency room or hospital.

If you need urgent care, call your doctor's office during the day to make sure you don't incur unnecessary expenses

For more detailed information about your *healthcare* coverage, please see your Evidence of Coverage.

What are the service areas for the Bright Health Plans?

The service area (counties) for Alabama is:
Chilton, Jefferson, Shelby & Walker

How do you find Bright Health Plan hearing providers in your area?

If you have questions about this plan, including how to get help selecting a Bright Health Plan in-network provider near you:

- Use this directory.

or

- Go to BrightHealthPlan.com/Medicare
or

- Give us a call: at at the phone number listed on your ID card. We are available: 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

HOMELINK 1800 N McFarland Blvd Ste 330 Tuscaloosa, AL 35406-2180 Phone: 800-482-1993	HOMELINK 1088 9th Ave SW Ste 108 Bessemer, AL 35022-7833 Phone: 800-482-1993	HOMELINK 1600 Hwy 78 E Jasper, AL 35501-4083 Phone: 800-482-1993
HOMELINK 1960 Gadsden Hwy Ste 100 Birmingham, AL 35235-4201 Phone: 800-482-1993	HOMELINK 1968 US HWY 78 E Oxford, AL 36203-2020 Phone: 800-482-1993	HOMELINK 2523 5th Ave S Birmingham, AL 35233-3303 Phone: 800-482-1993
HOMELINK 2685 Pelham Pkwy Ste A Pelham, AL 35124-1354 Phone: 800-482-1993	HOMELINK 33605 HWY 280 Childersburg, AL 35044-3015 Phone: 800-482-1993	HOMELINK 4150 Carmichael Rd Ste A-104 Montgomery, AL 36106-2932 Phone: 800-482-1993
HOMELINK 428 Battle St W Talladega, AL 35160-2433 Phone: 800-482-1993	HOMELINK 515 Hargrove Rd E Tuscaloosa, AL 35401-3750 Phone: 800-482-1993	HOMELINK 104 W Charlotte Ave Scottsboro, AL 35768-1718 Phone: 800-482-1993
HOMELINK 251 S 4th St Gadsden, AL 35901-4219 Phone: 800-482-1993	HOMELINK 800 Governors Dr SW Huntsville, AL 35801-5131 Phone: 800-482-1993	HOMELINK 22270 US Hwy 72 Ste B Athens, AL 35613-2604 Phone: 800-482-1993
HOMELINK 1630 2nd Ave SW Cullman, AL 35055-5313 Phone: 800-482-1993	HOMELINK 2201 Gault Ave N Ste F Fort Payne, AL 35967-3676 Phone: 800-482-1993	HOMELINK 8441 US Hwy 431 Albertville, AL 35950-0167 Phone: 800-482-1993
HOMELINK 4300 W Main St Ste 403 Dothan, AL 36305 Phone: 800-482-1993	HOMELINK 1280 Columbiana Rd Birmingham, AL 35216-1642 Phone: 800-482-1993	HOMELINK 3701 Dauphin St Mobile, AL 36608-1756 Phone: 800-482-1993
HOMELINK 2018 Brookwood Medical Ctr Dr Birmingham, AL 35209 Phone: 800-482-1993	HOMELINK 1948 Alabama Hwy 157 Ste 410A Cullman, AL 35058 Phone: 800-482-1993	HOMELINK 644 Second St Ne Ste 107 Alabaster, AL 35007 Phone: 800-482-1993
HOMELINK 1851 N Mckenzie St Ste 106 Foley, AL 36535 Phone: 800-482-1993	HOMELINK 827 19Th St N Bessemer, AL 35020-3456 Phone: 800-482-1993	HOMELINK 6414 Grelot Rd Ste C Mobile, AL 36695 Phone: 800-482-1993

<p>HOMELINK 1960 Gadsden Why Ste 100 Trussville, AL 35235 Phone: 800-482-1993</p>	<p>HOMELINK 610 Providence Park Dr Mobile, AL 36695-4618 Phone: 800-482-1993</p>	<p>HOMELINK 1302 Hwy 98 Daphne, AL 36526 Phone: 800-482-1993</p>
<p>HOMELINK 2880 Dauphin St Mobile, AL 36606-2457 Phone: 800-482-1993</p>	<p>HOMELINK 2588 Main St P.O. Box 768 Millbrook, AL 36054-3849 Phone: 800-482-1993</p>	<p>HOMELINK 4198 Us Hwy 431 Ste G Albertville, AL 35950 Phone: 800-482-1993</p>



Providers may have been added or removed after this directory was printed. This means some providers listed here may no longer be in our network, or there may be newer providers in our network that are not listed. For the most current list, and to access Bright Health's online provider directory visit BrightHealthPlan.com/Medicare. For questions about the information contained in this directory (hardcopy or online), at the phone number listed on your ID card. We are available: 8am-8pm, local time, 7 days a week, Oct. 1 – Mar. 31; Monday-Friday Apr 1 – Sept. 30, TTY: 711.

Other providers and pharmacies are available in our network.

Bright Health plans are HMOs and PPOs with a Medicare contract. Bright Health's New York D-SNP plan is an HMO with a Medicare contract and a Coordination of Benefits Agreement with New York State Department of Health. Our plans are issued through Bright Health Insurance Company or one of its affiliates. Bright Health Insurance Company is a Colorado Life and Health company that issues indemnity products, including EPOs offered through Medicare Advantage. An EPO is an exclusive provider organization plan that may be written on an HMO license in some states and on a Life and Health license in some states, including Colorado. Enrollment in our plans depends on contract renewal.

This list is current as of 10/01/2019.

Nondiscrimination Notice and Assistance with Communication

Bright Health does not exclude, deny benefits to, or otherwise discriminate against any individual on the basis of sex, age, race, color, national origin, or disability. "Bright Health" means Bright Health plans and their affiliates, which are listed below.

Language assistance and alternate formats:

Assistance is available *at no cost* to help you communicate with us. The services include, but are not limited to:

- Interpreters for languages other than English;
- Written information in alternative formats such as large print; and
- Assistance with reading Bright Health websites.

To ask for help with these services, please call (844) 606-4633.

If you think that we failed to provide language assistance or alternate formats, or you were discriminated against because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Bright Health Civil Rights Coordinator
PO Box 853943, Richardson, TX 75085-3943
Phone: (844) 202-2154
Email: OAG@brighthouseplan.com

You can also file a complaint with the U.S Dept. of Health and Human Services, the Office of Civil Rights:

- **Online:** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>
- **Phone:** Toll-free **1-800-368-1019, 800-537-7697** (TDD)
- **Mail:** U.S Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

If you need help with your complaint, please call (844) 202-2154.

Section 1557 / Multi Language Insert

This information is available in other formats like large print.

To ask for another format, please call (844) 606-4633.

English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call (844) 606-4633.
Spanish (US)	ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de ayuda con el idioma. Llame al (844) 606-4633.
Chinese (S)	注意：如果您讲中文，您可以获得免费的语言协助服务。请致电 (844) 606-4633。
Russian	ВНИМАНИЕ! Если Вы говорите по-русски, то услуги бесплатной языковой поддержки доступны Вам. Позвоните по телефону (844) 606-4633.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (844) 606-4633 로 전화하십시오.
Haitian Creole	ATANSYON: Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (844) 606-4633.
Italian	ATTENZIONE: se parla italiano, sono disponibili per Lei servizi di assistenza linguistica gratuiti. Chiami il numero (844) 606-4633.
Yiddish	אויפמערקזאמקייט: אויב איר רעדט יידיש, שפראך הילף סערוויסעס, פריי פון אָפּצאל, זענען פאראן פאר אייך. רופט (844) 606-4633
Bengali	মনোযোগ দিন: আপনি যদি বাংলায় কথা বলেন, তাহলে ভাষা সহায়তা পরিষেবাগুলি, বিনামূল্যে, আপনার জন্য উপলব্ধ আছে। (844) 606-4633 নম্বরে ফোন করুন।
Arabic	تنبيه: إذا كنت تتكلم العربية، فإن خدمات المساعدة اللغوية متاحة لك من دون مقابل. اتصل على الرقم (844) 606-4633.
Polish	UWAGA: Jeżeli posługuje się Pan/ Pani językiem polskim, może Pan/ Pani skorzystać z bezpłatnej pomocy językowej. Prosimy zadzwonić pod numer (844) 606-4633.
French (FR)	REMARQUE : si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le (844) 606-4633.
Tagalog	PANSININ: Kung nagsasalita kayo ng Tagalog, mayroon kayong magagamit na libreng tulong na mga serbisyong pangwika. Tawagan ang (844) 606-4633.
Vietnamese	LƯU Ý: Nếu quý vị nói tiếng Việt, sẽ có dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi số (844) 606-4633.
Navajo	DÍI BAA AKÓ NÍNÍZIN: Díí bee yáníłti'go Diné bizaad, saad bee áká'ánida'áwo'déé', t'áá jiik'eh, ná hóló. Kojí' hódíílnih (844) 606-4633.
Urdu	توجہ دیں: اگر آپ اردو بولتے/بولتی ہیں، تو آپ کے لیے زبان سے متعلق اعانت کی خدمات، بلامعاوضہ دستیاب ہیں۔ (844) 606-4633 پر کال کریں۔
Japanese	ご注意: 日本語をお話しになる方は、無料の言語アシスタンスサービスをご利用いただけます。(844) 606-4633 までお電話ください。
Portuguese (BR)	ATENÇÃO: caso você fale português, há serviços gratuitos de assistência de idioma à sua disposição. Ligue para (844) 606-4633.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie unter (844) 606-4633 an.
Persian Farsi	توجه: اگر زبان شما فارسی است، خدمات پشتیبانی زبانی به صورت رایگان در اختیار شماست. با (844) 606-4633 تماس بگیرید.

Turkish

DIKKAT: İngilizce konuşuyorsanız dil destek hizmetleri ücretsiz olarak sağlanacaktır. (844) 606-4633 numaralı hattı arayın.

Ukrainian

УВАГА! Якщо ви розмовляєте українською, то вам доступні безплатні послуги перекладу. Телефонуйте за номером (844) 606-4633.

Haitian-Creole

ATANSYON: Si w pale angle, gen sèvis èd lengwistik ki disponib pou w gratis. Rele nan (844) 606-4633

Lao

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາອັງກິດ, ການຊ່ວຍເຫຼືອດ້ານພາສາທີ່ບໍ່ສອບຖາມມີໃຫ້ທ່ານ. ໂທ (844) 606-4633.

Cushite/Oromo

XIYYEEFFANNOO: Afaan Ingilizii kan dubbattu yoo ta'e, tajaajilliwwan gargaarsa afaanii, kan tolaa, siif ni jiru. Bilbili (844) 606-4633

Thai

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร (844) 606-4633

Kurdish

ئاگاداری: ئەگەر زمانی ئینگلیزی دەزانیت، خزمەتگوزاریه‌کانی زمان به خۆراییی بو تو بەردەستەن. په‌یه‌ندی به (844)6064633 بکه.

Persian

توجه: اگر زبان انگلیسی صحبت میکنید خدمات کمی زبانی به طور رایگان برای شما وجود دارد. شماره (844) 606-4633 تماس بگیرید.

Syriac

مەخبرتە: ئی ئەگەر زمانی ئینگلیزی دەزانیت، خزمەتگوزاریه‌کانی زمان به خۆراییی بو تو بەردەستەن. په‌یه‌ندی به (844) 606-4633 بکه.