

Additional Instructions

Prior Authorization Request for Behavioral Health Services

Please note that a traditional cover sheet may also be utilized as the first page of the fax as long as the completed prior authorization form is included as the second page in the transmission:

1st Page

Your fax
cover sheet

2nd Page

Prior Authorization
Request Form

3rd Page

Supporting Clinical
Documents

Remember to provide the required information to ensure our members receive quality and timely care.

This includes, but not limited to, completing this form in its entirety and submitting with appropriate supporting clinical documentation (i.e. H&P, imaging reports, surgical reports, and other pertinent admission records).

After the fax is received by Bright Health, you will be contacted at the requesting phone number if there are any outstanding questions or concerns.

Confirmations for approved authorizations will be faxed to the requesting provider fax number.

Definition for Priority Level:

- **Standard request:** Bright Health must notify the member of its determination as expeditiously as the member's health condition requires, but no later than 14 calendar days after the date Bright Health receives the request.
- **Expedited request:** Member or any physician (regardless of whether the physician is affiliated with Bright Health), may request that Bright Health expedite the request when the member or his/her physician believes that waiting for a decision under the standard time frame could place the member's life, health, or ability to regain maximum function in serious jeopardy.

If you have any questions regarding this form and/or request, please contact provider services:

1-844-201-4027

8:00 a.m. – 6:00 p.m., local time

Monday – Friday, excluding federal holidays

Your Bright Health Team

Fax - Confidential

To:

Bright Health Plan

From:

Fax:

1-888-972-2076

Date:

Phone:

Re:

Behavioral Health Prior Authorization Request

Additional Message