



## Bright Advantage Dual Access Plan (HMO D-SNP) offered by Bright HealthCare

### Annual Notice of Changes for 2022

You are currently enrolled as a member of Bright Advantage Special Care (HMO D-SNP). Next year, there will be some changes to the plan's costs and benefits. This booklet tells about the changes.

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#### What to do now

##### 1. **ASK:** Which changes apply to you

- Check the changes to our benefits and costs to see if they affect you.
  - It's important to review your coverage now to make sure it will meet your needs next year.
  - Do the changes affect the services you use?
  - Look in Sections 3.2 and 3.5 for information about benefit and cost changes for our plan.
- Check the changes in the booklet to our prescription drug coverage to see if they affect you.
  - Will your drugs be covered?
  - Are your drugs in a different tier, with different cost sharing?
  - Do any of your drugs have new restrictions, such as needing approval from us before you fill your prescription?
  - Can you keep using the same pharmacies? Are there changes to the cost of using this pharmacy?
  - Review the 2022 Drug List and look in Section 3.6 for information about changes to our drug coverage.

- Your drug costs may have risen since last year. Talk to your doctor about lower cost alternatives that may be available for you; this may save you in annual out-of-pocket costs throughout the year. To get additional information on drug prices visit [go.medicare.gov/drugprices](https://www.medicare.gov/drugprices), and click the “dashboards” link in the middle of the second Note toward the bottom of the page. These dashboards highlight which manufacturers have been increasing their prices and also show other year-to-year drug price information. Keep in mind that your plan benefits will determine exactly how much your own drug costs may change.

Check to see if your doctors and other providers will be in our network next year.

- Are your doctors, including specialists you see regularly, in our network?
- What about the hospitals or other providers you use?
- Look in Section 3.3 for information about our Provider Directory.

Think about your overall health care costs.

- How much will you spend out-of-pocket for the services and prescription drugs you use regularly?
- How much will you spend on your premium and deductibles?
- How do your total plan costs compare to other Medicare coverage options?

Think about whether you are happy with our plan.

## 2. **COMPARE:** Learn about other plan choices

Check coverage and costs of plans in your area.

- Use the personalized search feature on the Medicare Plan Finder at [www.medicare.gov/plan-compare](https://www.medicare.gov/plan-compare) website.
- Review the list in the back of your Medicare & You 2022 handbook.
- Look in Section 5.2 to learn more about your choices.

Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan’s website.

## 3. **CHOOSE:** Decide whether you want to change your plan

- If you don't join another plan by December 7, 2021, you will be enrolled in Bright HealthCare.
- If you want to **change to a different plan** that may better meet your needs, you can switch plans between October 15 and December 7. Look in section 3.2, page 12 to learn more about your choices.

## 4. **ENROLL:** To change plans, join a plan between **October 15** and **December 7, 2021**

- If you don't join another plan by **December 7, 2021**, you will be enrolled in Bright Advantage Dual Access Plan.

- If you join another plan between **October 15 and December 7, 2021**, your new coverage will start on **January 1, 2022**. You will be automatically disenrolled from your current plan.

### **Additional Resources**

- This document is available for free in Spanish and Chinese.
- Please contact our Member Services number at (844) 926-4521 for additional information. (TTY users should call 711.) Hours are October 1st through March 31st: Monday through Sunday, 8am - 8pm local time, excluding Federal holidays. April 1st through September 30th: Monday through Friday, 8am - 8pm local time, excluding Federal holidays.
- This document may be available in alternate formats such as braille, large print or audio.
- **Coverage under this Plan qualifies as Qualifying Health Coverage (QHC)** and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at [www.irs.gov/Affordable-Care-Act/Individuals-and-Families](http://www.irs.gov/Affordable-Care-Act/Individuals-and-Families) for more information.
- **About Bright Advantage Dual Access Plan**

Bright HealthCare plans are HMOs and PPOs with a Medicare contract. Bright HealthCare New York D-SNP plan is an HMO with a Medicare contract and a Coordination of Benefits Agreement with New York State Department of Health. Our plans are issued through Bright HealthCare Insurance Company or one of its affiliates. Bright HealthCare Insurance Company is a Colorado Life and Health company that issues indemnity products, including EPOs offered through Medicare Advantage. An EPO is an exclusive provider organization plan that may be written on an HMO license in some states and on a Life and Health license in some states, including Colorado. Enrollment in our plans depends on contract renewal.

- When this booklet says “we,” “us,” or “our,” it means Bright HealthCare. When it says “plan” or “our plan,” it means Bright Advantage Dual Access Plan.

## Summary of Important Costs for 2022

The table below compares the 2021 costs and 2022 costs for Bright Advantage Dual Access Plan in several important areas. **Please note this is only a summary of changes.** A copy of the Evidence of Coverage is located on our website at [brighthouse.com/medicare](http://brighthouse.com/medicare). You may also call Member Services to ask us to mail you an Evidence of Coverage. If you are eligible for Medicare cost sharing assistance under Medicaid, you pay \$0 for your deductible, doctor office visits, and inpatient hospital stays.

Cost	2021 (this year)	2022 (next year)
<b>Monthly plan premium*</b> *Your may be higher or lower than this amount. See Section 3.1 for details.	\$0	\$0
<b>Doctor office visits</b>	Primary care visits: You pay \$0  Specialist visits: You pay \$0	Primary care visits: You pay \$0  Specialist visits: You pay \$0
<b>Inpatient hospital stays</b> Includes inpatient acute, inpatient rehabilitation, long-term care hospitals and other types of inpatient hospital services. Inpatient hospital care starts the day you are formally admitted to the hospital with a doctor's order. The day before you are discharged is your last inpatient day.	You pay \$0	You pay \$0

Cost	2021 (this year)	2022 (next year)
<p><b>Part D prescription drug coverage</b> (See Section 3.6 for details.)</p>	<p>Deductible: Your deductible amount is either \$0 or \$92, depending on the level of “Extra Help” you receive. (Look at the separate insert, the “LIS Rider,” for your deductible amount.)</p> <p>Copayment/Coinsurance during the Initial Coverage Stage:</p> <p><b>Generic and Preferred Multi-source drugs:</b> \$0, \$1.30, \$3.70, or 15% depending on your level of “Extra Help”.</p> <p><b>All other drugs:</b> \$0, \$4, \$9.20, or 15% depending on your level of “Extra Help”.</p>	<p>Deductible: \$0 Copayment during the Initial Coverage Stage: You pay \$0 for drug Tier 1.</p> <p>You pay \$0/ \$1.35/\$3.95* for generics (including drugs treated as generics) and \$0/ \$4.00/ \$9.85* for all other drugs in Tier 2, Tier 3, Tier 4, and Tier 5.</p> <p>You pay \$0 for drug Tier 6.</p> <p>*Cost sharing is based on your level of “Extra Help.”</p>
<p><b>Maximum out-of-pocket amount</b></p> <p>This is the <u>most</u> you will pay out-of-pocket for your covered Part A and Part B services. (See Section 3.2 for details.)</p>	<p>You are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services.</p>	<p>You are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services.</p>

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## SECTION 1 We Are Changing the Plan's Name

On January 1, 2022, our plan name will change from Bright Advantage Special Care to Bright Advantage Dual Access Plan.

This name change will not impact any other communications you receive from us. You will receive a new member ID card through the mail in January 2022.

## SECTION 2 Unless You Choose Another Plan, You Will Be Automatically Enrolled in Bright Advantage Dual Access Plan in 2022

**If you do nothing to change your Medicare coverage in 2021, we will automatically enroll you in our Bright Advantage Dual Access Plan.** This means starting January 1, 2022, you will be getting your medical and prescription drug coverage through Bright Advantage Dual Access Plan. If you want to, you can change to a different Medicare health plan. You can also switch to Original Medicare and get your prescription drug coverage through a Prescription Drug Plan. If you want to change plans, you can do so between October 15 and December 7. The change will take effect on January 1, 2022.

The information in this document tells you about the differences between your current benefits in Bright Advantage Special Care and the benefits you will have on January 1, 2022, as a member of Bright Advantage Dual Access Plan.

## SECTION 3 Changes to Benefits and Costs for Next Year

### Section 3.1 – Changes to the Monthly Premium

Cost	2021 (this year)	2022 (next year)
<b>Monthly premium</b> (You must also continue to pay your Medicare Part B premium.)	\$0	\$0

## Section 3.2 – Changes to Your Maximum Out-of-Pocket Amount

To protect you, Medicare requires all health plans to limit how much you pay “out-of-pocket” during the year. This limit is called the “maximum out-of-pocket amount.” Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2021 (this year)	2022 (next year)
<p><b>Maximum out-of-pocket amount</b> \$0</p> <p><b>Because our members also get assistance from Medicaid, very few members ever reach this out-of-pocket maximum.</b></p> <p>You are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services.</p> <p>Your costs for covered medical services (such as copays and deductible) count toward your maximum out-of-pocket amount.</p> <p>Your costs for prescription drugs do not count toward your maximum out-of-pocket amount.</p>		<p>There are no changes for the upcoming benefit year.</p>

## Section 3.3 – Changes to the Provider Network

There are changes to our network of providers for next year. An updated Provider Directory is located on our website at [brighthousehealthcare.com/madoctors](http://brighthousehealthcare.com/madoctors). You may also call Member Services for updated provider information or to ask us to mail you a Provider Directory. **Please review the 2022 Provider Directory to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.**

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) that are part of your plan during the year. There are a number of reasons why your provider might leave your plan, but if your doctor or specialist does leave your plan, you have certain rights and protections summarized below:

- Even though our network of providers may change during the year, we must furnish you with uninterrupted access to qualified doctors and specialists.
- We will make a good faith effort to provide you with at least 30 days’ notice that your provider is leaving our plan so that you have time to select a new provider.



- We will assist you in selecting a new qualified provider to continue managing your health care needs.
- If you are undergoing medical treatment you have the right to request, and we will work with you to ensure, that the medically necessary treatment you are receiving is not interrupted.
- If you believe we have not furnished you with a qualified provider to replace your previous provider or that your care is not being appropriately managed, you have the right to file an appeal of our decision.
- If you find out your doctor or specialist is leaving your plan, please contact us so we can assist you in finding a new provider to manage your care.

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### **Section 3.4 – Changes to the Pharmacy Network**

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Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered only if they are filled at one of our network pharmacies.

There are changes to our network of pharmacies for next year. An updated Pharmacy Directory is located on our website at [brighthouse.com/madoctors](http://brighthouse.com/madoctors). You may also call Member Services for updated provider information or to ask us to mail you a Pharmacy Directory. **Please review the 2022 Pharmacy Directory to see which pharmacies are in our network.**

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### **Section 3.5 – Changes to Benefits and Costs for Medical Services**

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Please note that the Annual Notice of Changes tells you about changes to your Medicare benefits and costs.

We are changing our coverage for certain medical services next year. The information below describes these changes. For details about the coverage and costs for these services, see Chapter 4, Medical Benefits Chart (what is covered and what you pay), in your 2022 Evidence of Coverage.

#### **Opioid treatment program services**

Members of our plan with opioid use disorder (OUD) can receive coverage of services to treat OUD through an Opioid Treatment Program (OTP) which includes the following services:

- U.S. Food and Drug Administration (FDA)-approved opioid agonist and antagonist medication-assisted treatment (MAT) medications.
- Dispensing and administration of MAT medications (if applicable)
- Substance use counseling
- Individual and group therapy
- Toxicology testing

- Intake activities
- Periodic assessments

Cost	2021 (this year)	2022 (next year)
<b>Inpatient Hospital Services</b>	<p>Your benefit period begins the day you're admitted as an inpatient in a hospital and ends when you haven't gotten any inpatient hospital care for 60 days in a row.</p> <p>Services do <u>not</u> require a referral.</p>	<p>Your benefit period begins the day you're admitted as an inpatient in a hospital and ends when you are discharged from the hospital.</p> <p>Services may require a referral.</p>
<b>Psychiatric Inpatient Hospital</b>	<p>Your benefit period begins the day you're admitted as an inpatient in a hospital and ends when you haven't gotten any inpatient hospital care for 60 days in a row.</p> <p>Services do <u>not</u> require a referral.</p>	<p>Your benefit period begins the day you're admitted as an inpatient in a hospital and ends when you are discharged from the hospital.</p> <p>Services may require a referral.</p>
<b>Skilled Nursing Facility (SNF)</b>	<p>Your benefit period begins the day you're admitted as an inpatient in a SNF and ends when you haven't gotten any skilled care in a SNF for 60 days in a row.</p> <p>Services do <u>not</u> require a referral.</p>	<p>Your benefit period begins the day you're admitted as an inpatient in a SNF and ends when you are discharged from the SNF.</p> <p>Services may require a referral.</p>
<b>Cardiac and Pulmonary Rehabilitation Services</b>	<p>Services do <u>not</u> require a referral.</p>	<p>Services may require a referral.</p>
<b>Urgently Needed Services</b>	<p>Your coinsurance is waived if you are admitted to the hospital within 3 days.</p>	<p>Your coinsurance is <u>not</u> waived if you are admitted to the hospital within 3 days.</p>
<b>Worldwide Emergency and Urgent Coverage</b>	<p>You pay \$90 for each Worldwide Emergency service.</p> <p>Worldwide Urgent service is <u>not</u> covered.</p>	<p>You pay \$90 for each Worldwide Emergency service.</p> <p>You pay \$90 for each Worldwide Urgent service.</p>

Cost	2021 (this year)	2022 (next year)
	<p>Worldwide Emergency Transportation service is <u>not</u> covered.</p> <p>There is a maximum plan benefit coverage amount of \$50,000.</p>	<p>You pay \$90 for each Worldwide Emergency Transportation service.</p> <p>There is a maximum plan benefit coverage amount of \$50,000 for worldwide emergency services, worldwide urgently needed services, and worldwide emergency transportation services combined.</p>
<b>Partial Hospitalization</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Home Health Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Medicare-Covered Chiropractic Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Routine Chiropractic Services</b>	Routine chiropractic services are <u>not</u> covered.	<p>You pay \$0 for 30 visits per year. These visits are combined with routine acupuncture visits.</p> <p>Services may require a referral.</p>
<b>Occupational Therapy Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Specialist Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Mental Health Specialty Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Medicare-Covered Podiatry Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Other Health Care Professional Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Psychiatric Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Physical Therapy and Speech Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Additional Telehealth Services</b>	Services do <u>not</u> require prior authorization.	Services may require prior authorization.

Cost	2021 (this year)	2022 (next year)
<b>Opioid Treatment Program Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Outpatient Diagnostic Procedures, Tests and Lab Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Outpatient Diagnostic and Therapeutic Radiological Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Outpatient Hospital Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Ambulatory Surgical Center (ASC) Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Outpatient Substance Abuse Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Outpatient Blood Services</b>	You pay 20% of the total cost.  If a provider has to buy blood for you from a blood bank, you are responsible to pay the cost or arrange to have the blood replaced (donated by you or someone else) for the first 3 pints of blood furnished during the calendar year.	You pay \$0 for all blood services starting with the first pint.
<b>Dialysis Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Routine Acupuncture</b>	Routine acupuncture services are <u>not</u> covered.	You pay \$0 for 30 visits per year. These visits are combined with routine chiropractic visits.  Services may require prior authorization.
<b>Over-the-Counter (OTC) Items</b>	You receive a \$158 allowance every month.  Blood pressure cuff is <u>not</u> covered.	You receive a \$165 allowance every month.  Blood pressure cuff will be provided at no cost to members with hypertension who do not meet Medicare guidelines for

Cost	2021 (this year)	2022 (next year)
	Scale is <u>not</u> covered.	coverage and participate in a care management program.  Scale is provided at no cost to members with kidney disease or chronic heart failure who do not meet Medicare guidelines for coverage and participate in a care management program.
<b>Meal Benefit</b>	You pay \$0 for 3 meals per day as needed at your Care Coordinator's discretion.  Food allowance is <u>not</u> covered.  Services do <u>not</u> require prior authorization.	You pay \$0 for 14 meals each month, for 12 months in the calendar year (168 total meals).  Nutritional consultation with a registered dietician is included to develop a healthy eating plan.  Members are provided a \$30 monthly allowance to buy healthy whole foods at approved grocery stores.  Services may require prior authorization.
<b>Medicare-Covered Zero Cost-Sharing Preventive Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Fitness Benefit</b>	You pay \$0 for an annual fitness center membership or home fitness kits.  Services do <u>not</u> require a referral or prior authorization.	You pay \$0 for an annual fitness center membership or home fitness kits. Also includes a one-on-one consultation with an exercise coach to develop an exercise plan either face to face or virtually once a year.  Services may require a referral and prior authorization.
<b>Health Education</b>	Health education is <u>not</u> covered	You pay \$0 for health education classes offered in group settings and as in-home

Cost	2021 (this year)	2022 (next year)
		1-on-1 trainings for the homebound. Health Education materials are also provided at no cost, along with access to a website with live telephonic coaching, real time interventions, feedback, and goal setting. Services may require a referral and prior authorization.
<b>Nurse Hotline</b>	Nurse hotline is <u>not</u> covered.	You pay \$0 for a 24/7 nurse advice line staffed by registered nurses. Nurses can triage conditions and forward calls to on-call physicians, psychiatrists, and other qualified providers as needed.  Services may require a referral and prior authorization.
<b>Personal Emergency Response System (PERS)</b>	Personal Emergency Response System (PERS) is <u>not</u> covered.	You pay \$0 for a mobile PERS device with GPS and fall detection, 24/7/365 monitoring. Services may require a referral and prior authorization.
<b>Kidney Disease Education Services</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Glaucoma Screening</b>	Services do <u>not</u> require a referral or prior authorization.	Services may require referral and prior authorization.
<b>Diabetes Self-Management Training</b>	Services do <u>not</u> require a referral or prior authorization.	Services may require referral and prior authorization.
<b>Barium Enemas</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Digital Rectal Exams</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>EKG Following Welcome Visit</b>	Services do <u>not</u> require a referral.	Services may require a referral.
<b>Step therapy for Part B drugs</b>	There is no step therapy for Medicare Part B drugs.	Step therapy applies to Medicare Part B drugs. Step therapy means that you may be required to try a different, less

Cost	2021 (this year)	2022 (next year)
		<p>expensive drug that treats the same condition before we will cover a more expensive drug. We cannot apply step therapy if you are already taking a Part B drug. We can only apply step therapy when you start a new Part B drug.</p>
<b>Dental Services</b>	<p><b>Preventive Dental</b>                      Dental prophylaxis (cleaning) (up to 2 every year): You pay \$0.                      Dental x-ray(s) (two set of bitewings every year and one radiographic image every three years): You pay \$0.                        Oral exam (up to 2 every year): You pay \$0.                      Fluoride treatment (up to one per year): You pay \$0.    <b>Comprehensive Dental</b>                      Medicare-covered services: You pay 20% of the total cost.                        Non-Routine services: You pay \$0 copay. No limit per year.                        Diagnostic services are <u>not</u> covered.                        Restorative services are <u>not</u> covered.                        Endodontic Services are <u>not</u> covered.                        Periodontic Services are <u>not</u> covered.                        Extractions: You pay \$0.</p>	<p><b>Preventive Dental</b>                      Dental prophylaxis (cleaning) (up to 1 every year): You pay \$0.                      Dental x-ray(s) (up to one set of x-rays per year): You pay \$0.                        Oral exam (up to 2 every year): You pay \$0.                      Fluoride treatment is <u>not</u> covered.    <b>Comprehensive Dental</b>                      Medicare-covered services: You pay \$0.                        Non-Routine services: You pay \$0. No limit per year.                        Diagnostic services: You pay \$0.                        Restorative services: You pay \$0.                        Endodontic Services: You pay \$0.                        Periodontic Services: You pay \$0.                        Extractions: You pay \$0.</p>

Cost	2021 (this year)	2022 (next year)
	<p>Prosthodontics, Other Oral/Maxillofacial Surgery: You pay \$0.</p> <p>There is a maximum benefit of \$1,500 for preventive and comprehensive dental services combined.</p> <p>Services do <u>not</u> require a referral.</p>	<p>Prosthodontics, Other Oral/Maxillofacial Surgery: You pay \$0 for surgical placement of implant body (endosteal implant) to \$350 for implant supported crowns.</p> <p>There is no maximum benefit for preventive and comprehensive dental services combined.</p> <p>Services may require a referral.</p> <p>Benefits may be subject to exclusions and limitations per the ADA code guidelines.</p>
<b>Eye Exams</b>	<p>You pay 20% of the total cost for Medicare-covered retinal imaging.</p>	<p>You pay \$0 for one retinal imaging and 20% of the total cost for each additional Medicare-covered imaging.</p>
<b>Eyewear</b>	<p>Our plan pays up to \$65 every year for routine eyeglasses (frames and lenses) or one pair of elective contact lenses.</p> <p>You pay \$25 for routine eyeglasses.</p> <p>Upgrades are <u>not</u> covered.</p> <p>You are responsible for any routine eyeglass or contact lens costs over the \$130 plan limit.</p>	<p>Our plan pays up to \$175 every year for routine eyeglass frames or one pair of contact lenses if medically necessary.</p> <p>Standard lenses (including standard progressive lenses) are covered in full.</p> <p>There is a \$70 limit for polycarbonate lenses upgrade and an \$89.50 limit for premium progressives upgrade.</p> <p>You are responsible for any routine eyeglass frame costs over the \$175 plan limit.</p>



Cost	2021 (this year)	2022 (next year)
<b>Hearing Aids</b>	Our plan pays up to \$750 every year for hearing aids for both ears combined.	You pay \$149 up to two (2) aids every 3 years.
<b>Healthy Foods Allowance</b>	Healthy foods allowance is <u>not</u> covered.	You receive \$30 each month to buy healthy whole foods at approved grocery stores.

## Section 3.6 – Changes to Part D Prescription Drug Coverage

### Changes to Our Drug List

Our list of covered drugs is called a Formulary or “Drug List.” A copy of our Drug List is provided electronically.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

If you are affected by a change in drug coverage, you can:

- **Work with your doctor (or other prescriber) and ask the plan to make an exception** to cover the drug. We encourage current members to ask for an exception before next year.
  - To learn what you must do to ask for an exception, see Chapter 9 of your Evidence of Coverage (What to do if you have a problem or complaint (coverage decisions, appeals, complaints)) or call Member Services.
- **Work with your doctor (or prescriber) to find a different drug** that we cover. You can call Member Services to ask for a list of covered drugs that treat the same medical condition.

In some situations, we are required to cover a temporary supply of a non-formulary drug in the first 90 days of the plan year or the first 90 days of membership to avoid a gap in therapy.

If you have received a formulary exception to a medication this year, the formulary exception request is approved through the date indicated in the approval letter. A new formulary exception request is only needed if the date indicated on the letter has passed.

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules.

When we make these changes to the Drug List during the year, you can still work with your doctor (or other prescriber) and ask us to make an exception to cover the drug. We will also

continue to update our online Drug List as scheduled and provide other required information to reflect drug changes. (To learn more about changes we may make to the Drug List, see Chapter 5, Section 6 of the Evidence of Coverage.)

### Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs (“Extra Help”), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the “Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs” (also called the “Low Income Subsidy Rider” or the “LIS Rider”), which tells you about your drug costs. Because you receive “Extra Help” if you haven’t received this insert by September 30th, 2019, please call Member Services and ask for the “LIS Rider.”

There are four “drug payment stages.” How much you pay for a Part D drug depends on which drug payment stage you are in. (You can look in Chapter 6, Section 2 of your Evidence of Coverage for more information about the stages.)

The information below shows the changes for next year to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage. To get information about your costs in these stages, look in your Summary of Benefits or at Chapter 6, Sections 6 and 7, in the Evidence of Coverage.)

### Changes to the Deductible Stage

Stage	2021 (this year)	2022 (next year)
<p><b>Stage 1: Yearly Deductible Stage</b> During this stage, <b>you pay the full cost</b> of your Tier 2, Tier 3, Tier 4 and Tier 5 drugs until you have reached the yearly deductible.</p>	<p>Deductible: Your deductible amount is either \$0 or \$92, depending on the level of "Extra Help" you receive (look at the insert we sent you separately, the "LIS Rider" for your deductible amount).</p>	<p>Because we have no deductible, this payment stage does not apply to you.</p>

## Changes to Your Cost Sharing in the Initial Coverage Stage

To learn how copayments and coinsurance work, look at Chapter 6, Section 1.2, Types of out-of-pocket costs you may pay for covered drugs in your Evidence of Coverage.

Stage	2021 (this year)	2022 (next year)
<p><b>Stage 2: Initial Coverage Stage</b> Once you pay the yearly deductible, you move to the Initial Coverage Stage. During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost.</p> <p>The costs in this row are for a one-month (30-day) supply when you fill your prescription at a network pharmacy that provides standard cost sharing. For information about the costs, look in Chapter 6, Section 5 of your Evidence of Coverage.</p>	<p>Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:</p> <p><b>Generic and Preferred Multi-source drugs:</b> \$0, \$1.33, \$3.95, or 15% depending on your level of “Extra Help”.</p> <p><b>All other drugs:</b> \$0, \$4, \$9.85, or 15% depending on your level of “Extra Help”.</p> <hr/> <p>Once your total drug costs have reached \$4,130, you will move to the next stage (the Coverage Gap Stage).</p>	<p>Your cost for a one month supply filled at a network pharmacy with standard cost-sharing:</p> <p>You pay \$0 for drug Tier 1.</p> <p>You pay \$0/ \$1.35/ \$3.95* for generics (including drugs treated as generics) and \$0/ \$4.00/ \$9.85* for all other drugs in Tier 2, Tier 3, Tier 4, and Tier 5.</p> <p>You pay \$0 for drug Tier 6.</p> <p>*Cost sharing is based on your level of “Extra Help.”</p> <hr/> <p>Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage).</p>

## Changes to the Coverage Gap and Catastrophic Coverage Stages

The Coverage Gap Stage and the Catastrophic Coverage Stage are two other drug coverage stages for people with high drug costs. **Most members do not reach either stage.**

For information about your costs in these stages, look at your Summary of Benefits or at Chapter 6, Sections 6 and 7, in your Evidence of Coverage.

**SECTION 4 Administrative Changes**

<b>Cost</b>	<b>2021 (this year)</b>	<b>2022 (next year)</b>
Customer Service Phone Number	(844) 221-7736 This phone number should be used for questions about your 2021 benefits.	(844) 926-4521 Starting October 1, 2021, this phone number can be used for questions about 2022 benefits.
Premium Payments Address	Bright Health Group, Inc. St. Louis, MO 63195	Bright HealthCare PO Box 77271 Detroit, MI 48277-2714
Plan Website	<a href="https://brihealthplan.com/medicare-advantage">https://brihealthplan.com/medicare-advantage</a>	<a href="http://brihealthcare.com/medicare">brihealthcare.com/medicare</a>
Participating Pharmacy Website	<a href="https://brihealthplan.com/provider-finder/ma/">https://brihealthplan.com/provider-finder/ma/</a>	<a href="http://brihealthcare.com/madoctors">brihealthcare.com/madoctors</a>
Formulary Website	<a href="https://brihealthplan.com/drug-search/ma/">https://brihealthplan.com/drug-search/ma/</a>	<a href="http://brihealthcare.com/drug-search/ma">brihealthcare.com/drug-search/ma</a>
Participating Provider Website	<a href="https://brihealthplan.com/provider-finder/ma/">https://brihealthplan.com/provider-finder/ma/</a>	<a href="http://brihealthcare.com/madoctors">brihealthcare.com/madoctors</a>
Geographic/Service Area	Service area consists of Kings, New York, and Queens Counties.	Service area consists of Kings, New York, and Queens Counties.
Part D Out-of-Network Cost-Sharing Structure	You pay the standard retail copayment, plus the difference between the out-of-network billed charge and the allowed amount for a standard retail pharmacy.	You pay the standard retail copayment.

Cost	2021 (this year)	2022 (next year)
Formulary Exception Tier	If we agree to make an exception and cover a drug that is not on the Drug List, you will need to pay the cost-sharing amount that applies to drugs in Tier 4. You cannot ask for an exception to the copayment or coinsurance amount we require you to pay for the drug.	If we agree to make an exception and cover a drug that is not on the Drug List, you will need to pay the cost-sharing amount that applies to drugs in Tier 5. You cannot ask for an exception to the copayment or coinsurance amount we require you to pay for the drug.
Pharmacy Benefits Manager	Your pharmacy benefits are managed by Elixir.	Your pharmacy benefits are managed by MedImpact.
Extended day supply	Allows you to fill up to a 90-day supply of medication	Allows you to fill up to a 100-day supply of medication.
Dental Provider	Your pharmacy benefits are managed by Liberty Dental.	Your dental benefits are provided by Delta Dental.
Meal Benefit Provider	Your meal benefits are provided by GA Foods.	Your meal benefits are provided by Healthrageous.
Transportation Provider	Your transportation benefits are provided by Circulation.	Your transportation benefits are provided by SafeRide.
Over-the-Counter Provider	Over-the-Counter (OTC) items are provided by Incomm.	Over-the-Counter (OTC) items are provided by NationsOTC. Items are provided by mail order only.
Hearing Aid Provider	Nations administers the allowance you can use to purchase hearing aids.	Your hearing aid benefits are provided by TruHearing.

## SECTION 5 Deciding Which Plan to Choose

### Section 5.1 – If you want to stay in Bright Advantage Dual Access Plan

**To stay in our plan you don't need to do anything.** If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our Bright Advantage Dual Access Plan.

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## Section 5.2 – If you want to change plans

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We hope to keep you as a member next year but if you want to change for 2022 follow these steps:

### Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- OR-- You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan.

To learn more about Original Medicare and the different types of Medicare plans, read the Medicare & You 2022 handbook, call your State Health Insurance Assistance Program (see Section 7), or call Medicare (see Section 9.2).

You can also find information about plans in your area by using the Medicare Plan Finder on the Medicare website. Go to [www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare). **Here, you can find information about costs, coverage, and quality ratings for Medicare plans.**

As a reminder, Bright Health offers other Medicare prescription drug plans. These other plans may differ in coverage, monthly premiums, and cost sharing amounts.

### Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from Bright Advantage Dual Access Plan.
- To **change to Original Medicare with a prescription drug plan**, enroll in the new drug plan. You will automatically be disenrolled from Bright Advantage Dual Access Plan.
- To **change to Original Medicare without a prescription drug plan**, you must either:
  - Send us a written request to disenroll. Contact Customer Service if you need more information on how to do this (phone numbers are in Section 9.1 of this booklet).
  - – or – Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

If you switch to Original Medicare and do **not** enroll in a separate Medicare prescription drug plan, Medicare may enroll you in a drug plan unless you have opted out of automatic enrollment.

## **SECTION 6 Changing Plans**

If you want to change to a different plan or Original Medicare for next year, you can do it from **October 15 until December 7**. The change will take effect on January 1, 2022.

### **Are there other times of the year to make a change?**

In certain situations, changes are also allowed at other times of the year. For example, people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area may be allowed to make a change at other times of the year.

If you enrolled in a Medicare Advantage plan for January 1, 2022, and don’t like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2022. For more information, see Chapter 10, Section 2.3 of the Evidence of Coverage.

## **SECTION 7 Programs That Offer Free Counseling about Medicare and Medicaid**

The State Health Insurance Assistance Program (SHIP) is a government program with trained counselors in every state. In New York, the SHIP is called Health Insurance Information, Counseling and Assistance - HIICAP.

Health Insurance Information, Counseling and Assistance - HIICAP is independent (not connected with any insurance company or health plan). It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. Health Insurance Information, Counseling and Assistance - HIICAP counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call Health Insurance Information, Counseling and Assistance - HIICAP at 800-701-0501. You can learn more about Health Insurance Information, Counseling and Assistance - HIICAP by visiting their website (<https://aging.ny.gov/health-insurance-information-counseling-and-assistance-program-hiicap>).

For questions about your New York Medicaid benefits, contact the New York State Department of Health at 800-541-2831, Monday through Friday, 8 a.m. to 8 p.m., Saturday, 9 a.m. to 1 p.m. TTY users can call 1-800-662-1220. Ask how joining another plan or returning to Original Medicare affects how you get your New York Medicaid coverage.

## SECTION 8 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- "Extra Help" from Medicare. Because you have Medicaid, you are already enrolled in "Extra Help," also called the Low Income Subsidy. "Extra Help" pays some of your prescription drug premiums, annual deductibles and coinsurance. Because you qualify, you do not have a coverage gap or late enrollment penalty. If you have questions about "Extra Help", call:
  - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
  - The Social Security Office at 1-800-772-1213 between 7 am and 7 pm, Monday through Friday. TTY users should call, 1-800-325-0778 (applications); or
  - Your State Medicaid Office (applications).
- **Help from your state's pharmaceutical assistance program.** New York has a program called New York State Elderly Pharmaceutical Insurance Coverage (EPIC) that helps people pay for prescription drugs based on their financial need, age, or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program (the name and phone numbers for this organization are in Section 7 of this booklet). Please also visit the website [health.ny.gov/health\\_care/epic/](http://health.ny.gov/health_care/epic/).
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the HIV Uninsured Care Programs, P.O. Box 2052 Albany, NY 12220-0052. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call 1-800-542-2437.

## SECTION 9 Questions?

### Section 9.1 – Getting Help from Bright Advantage Dual Access Plan

Questions? We're here to help. Please call Member Services at (844) 926-4521. (TTY only, call 711). October 1st through March 31st: Monday through Sunday, 8am - 8pm local time,



excluding Federal holidays. April 1st through September 30th: Monday through Friday, 8am - 8pm local time, excluding Federal holidays. Calls to these numbers are free.

### **Read your 2022 Evidence of Coverage (it has details about next year's benefits and costs)**

This Annual Notice of Changes gives you a summary of changes in your benefits and costs for 2022. For details, look in the 2022 Evidence of Coverage for Bright Advantage Dual Access Plan. The Evidence of Coverage is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the Evidence of Coverage is located on our website at [brighthouse.com/medicare](http://brighthouse.com/medicare). You may also call Member Services to ask us to mail you an Evidence of Coverage.

### **Visit our Website**

You can also visit our website at [brighthouse.com/medicare](http://brighthouse.com/medicare). As a reminder, our website has the most up-to-date information about our provider network (Provider Directory) and our list of covered drugs (Formulary/Drug List).

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## **Section 9.2 – Getting Help from Medicare**

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To get information directly from Medicare:

### **Call 1-800-MEDICARE (1-800-633-4227)**

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

### **Visit the Medicare Website**

You can visit the Medicare website ([www.medicare.gov](http://www.medicare.gov)). It has information about cost, coverage, and quality ratings to help you compare Medicare health plans. You can find information about plans available in your area by using the Medicare Plan Finder on the Medicare website. (To view the information about plans, go to [www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare)).

### **Read Medicare & You 2022**

You can read the Medicare & You 2022 handbook. Every year in the fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this booklet, you can get it at the Medicare website ([www.medicare.gov](http://www.medicare.gov)) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

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## **Section 9.3 – Getting Help from Medicaid**

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To get information about Medicaid you can call New York State Department of Health at 1-800-541-2831, Monday through Friday, 8 a.m. to 8 p.m., Saturday, 9 a.m. to 1 p.m. TTY users can call 1-800-662-1220.