

Member Hub

Register for an Account - IFP

This job aid shows the steps to register for an IFP account on the Member Hub

Step 1

Log in

Username
|

Password
|

SUBMIT

REGISTER ACCOUNT

Forgot your username or password?

Hi, welcome to the Bright Health Member Hub.

Log in or register an account to:

- Get your digital ID card
- Learn about your health plan benefits
- Update your primary care provider (PCP)
- Find an in-network provider
- Track your care and costs

To create your account, you'll need your ID# from your member ID card.

Need your ID card?

Individual and Family plan members

If the member has already received their ID card(s) in the mail, then they are ready to go to **Member.BrightHealthPlan.com** and select **Register Account**

Step 2

Are you a dependent?

Member ID
|

Policy Holder First Name
|

Policy Holder Last Name
|

Policy Holder DOB
|

Format mm/dd/yyyy

CANCEL PREVIOUS NEXT

After acknowledging a Licensing Agreement, the member will enter the Member ID, First & Last name, and Date of Birth in this section. Select **Next** to move on to the next page

NOTE: names must be entered EXACTLY as it was entered on enrollment application



NOTE: Spouses and dependents can create their own Member Hub account by checking the corresponding box and entering their First Name and Date of Birth. They will also be required to enter the Member ID number, Policy Holder's Name and Date of Birth to complete account registration.

Member ID Lookup

Need your ID card?

Individual and Family plan members

1. Use the [Member ID Lookup](#) to find your ID number
2. Register for the Member Hub
3. Click "ID Card" in the navigation under "My Coverage"

Member ID Number Lookup

If you're an Individual and Family plan member, please use the form below to find your member ID number which will give you access to your Member Hub and temporary ID card.
*If you're a Medicare Advantage plan member, please contact Member Services to find your ID number.

First Name | Last Name
| |

Date of Birth
| | | |

Last Four of Social Security Number
| | | |

SUBMIT

If they have not yet received their ID card, they can look the Member ID up on the Log In page under **Member ID Lookup**. This feature is available approximately 3-5 business days after the initial premium payment has been made. First/Last name, Date of Birth, and last 4 of the SSN are required

Step 3

bright
HEALTH

Create An Account

To get your account up and running, we'll just need a few things. Fill out the form below and click "Next."
*Your email address is for us, and only us. We'll use it to communicate with you throughout the year.

Username |

Email Address |

Confirm Email Address |

Password |

Confirm Password |

Security Question 1
-- Select Question --

Security Question 2
-- Select Question --

Security Question 3
-- Select Question --

CANCEL PREVIOUS NEXT

Create the account details on this page, including Username, Email, Password, and 3 Security Questions. The security questions are especially important so the member can reset their password easily if needed in the future. Select **Next** to complete the registration process