



Bright HealthCare
Public Policy Committee
Meeting Minutes
02/15/2022

Voting Committee Members in Attendance		Non-Voting Attendees/Presenters	
✓	Udayan Shah, MD , Covered CA Medical Director, Chair	✓	Sara Kemp, Manager , Quality Compliance, Bright HealthCare
✓	Kaila Jordan-Lillehei , Director, Community Health Programs, Co-Chair	✓	Melissa Mello , Covered CA Program Manager, Bright HealthCare
✓	Susan LaPadula , Enrollee Representative, John Muir Health	✓	Annie Shieh , CA Compliance Officer, Bright HealthCare
		✓	Christine Keery , John Muir Health
		✓	Debra Muscio , Hill Physicians Medical Group
Guests/Speakers			

*Indicates Alternate

Agenda Item/Presenter	Motions/Major Discussion	Action Taken
#1 Call to Order	The meeting was called to order at 10:00 am PST. A quorum was present. This introductory Bright HealthCare Public Policy meeting is strictly informational, and voting is not required for any information presented today.	
#2 Public Policy Committee Charter U. Shah, MD, Chair	The Public Policy Committee Charter was presented and discussed. The Charter will be brought back to a future Public Policy Committee meeting for approval.	<i>Informational</i>
#3 Standard Reports Discussion K. Jordan-Lillehei, Co-Chair	Kaila Jordan-Lillehei, Co-Chair, provided an overview of standard reports that will be presented at future Public Policy Committee meetings. Public Policy Committee Standard Reports include but are not limited to:	<i>Informational</i>

	<ul style="list-style-type: none"> • Overview of Membership Report <ul style="list-style-type: none"> ○ This report includes data on enrollment numbers from previous quarter, including growth/decrease percentage trends • Overview of Appeals/Grievances/Complaints Report <ul style="list-style-type: none"> ○ Will include the number of open appeals/grievances/complaints and the percentage open ○ Appeals/grievances/complaints that have been resolved from the previous quarter <p>Additional information on Care Management Programs was requested. The additional information requested includes but is not limited to:</p> <ul style="list-style-type: none"> • Overview of what the programs are/what type of data the committee will see • Request to share more detailed information with Christine Keery, John Muir Health on what program offerings and how John Muir Health can refer members to the program. <p>Updates will be provided at a future Public Policy Committee.</p>	
#4 Ad Hoc Reports Discussion K. Jordan-Lillehei, Co-Chair	<p>Kaila Jordan-Lillehei, Co-Chair, provided an overview of ad-hoc reports that will be presented at future Public Policy Committee meetings. Public Policy Committee Ad Hoc Reports include but are not limited to:</p> <ul style="list-style-type: none"> • Transitions of Care, whereby a member is engaged with a Care Manager after discharge from an inpatient stay to coordinate follow-up care • Clinical Case Management, whereby a member is engaged with a Care Manager who assesses for chronic and acute health conditions, provides coaching and resources, as well as coordination of care to improve health outcomes • Disease-specific programs that are tailored to support management of a specific condition 	<i>Informational</i>

	<ul style="list-style-type: none"> • Reports on Care Management Programs will include any program updates or offerings that are relevant to subscribers • Brighter Communities Fund Program Report • Other reports such as: <ul style="list-style-type: none"> ○ Changes to Member Handbook, Evidence of Coverage, Plan website, Patient Portal, Updates to regularly scheduled audits/results, etc. <p>Kaila Jordan-Lillehei, Co-Chair, provided an overview of the Brighter Communities Fund Program report.</p> <ul style="list-style-type: none"> • As part of the Plan's Community Health programs, the Brighter Communities Fund returns a percentage of premiums back to Care Partners to support programs that directly address health equity and social determinant of health needs of the communities that they serve • For 2022, the Plan has designated funding to support the Black Maternal Health Equity program through John Muir Health. • Reports on the Brighter Communities Fund will include quarterly updates on the Black Maternal Health Equity program. 	
#5 Announcements K. Jordan-Lillehei, Co-Chair	<p>Kaila Jordan-Lillehei, Co-Chair, provided an overview of potential topic areas for inclusions such as any relevant local/national topics as well as community events. Additionally, committee members were invited to suggest such topics for the next scheduled Public Policy Committee meeting. Topics should be sent to Kaila at least two weeks in advance for inclusion in the next meeting agenda.</p> <p>Recruitment for enrollee/subscriber membership is on-going until all subscriber/enrollee committee member vacancies are filled. Currently there are four (4) open enrollee-committee member vacancies.</p>	<i>Informational</i>
Public Comment	Kaila Jordan-Lillehei reviewed what the Public Comment period entails. See notice below.	<i>Informational</i>



K. Jordan-Lillehei, Co-Chair		
Adjourn	Meeting was adjourned at 10:20 am PST.	

NOTICE: Public Comment is the time set aside for comments by the public on matters within the jurisdiction of the Committee but not on the agenda. Committee members are prohibited from discussing any matter presented during public comment except to request that the topic be placed on a subsequent agenda for discussion.

NEXT MEETING: 05/17/2022, 10:00 am-11:00 AM, PST, virtually

Submitted this day: May 17, 2022

Submitted by: Melissa Mello, DrPH
Melissa Mello, DrPH, Interim Co-Chair

Acknowledgement of Committee Approval

Udayan Shah

Udayan Shah, MD, Covered CA Medical Director, Chair

Signature: Udayan Shah
Udayan Shah (May 17, 2022 10:20 PDT)

Email: udayan.shah@universalcare.com

2022 PPC_Q1_ Minutes_02.15.22_FINAL

Final Audit Report

2022-05-17

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