

If you have prescriptions for a long-term condition, getting your drugs through the mail may be an option for you. Bright HealthCare offers pharmacy mail-order through Express Scripts Home Delivery. You'll receive up to a 90-day supply of your medication through the mail. Enjoy the convenience of having your prescription(s) shipped right to your door without having to visit a local retail pharmacy.

**How Do I Set Up Prescriptions with Express Scripts Home Delivery?** There are multiple ways to start using the Express Scripts Home Delivery Pharmacy.

- E-Prescribing or Fax: The easiest way to enjoy the convenience of home delivery is to ask your provider to request a 90-day prescription(s) electronically to Express Scripts Home Delivery. Your provider can also fax your prescription to Express Scripts — they can call (888) 327-9791 for faxing instructions. (Faxes can only be accepted from a doctor's office)
- 2. **Online/Mobile App:** Log in to express-scripts.com/rx or the Express Scripts Mobile App, and search for any medication that displays the "Transfer to Home Delivery" option. Select the item and click "add to cart". After you add your retail medicine to the cart, complete the checkout process to finalize the transfer to home delivery. Express Scripts will then reach out to your doctor to receive approval.
- 3. **Phone:** Call Express Scripts at the toll-free number on the back of your ID card for assistance in switching to home delivery.
- 4. **Mail:** Complete the <u>English</u> or <u>Spanish</u> form and send to Express Scripts Pharmacy along with prescriptions and payment to the address shown on the form.

Whether you are viewing the member website or using the Express Scripts mobile app, you can easily manage your home delivery prescriptions:

- Check order status
- Refill and renew prescriptions
- Check prices and coverage
- Find convenient pharmacies

- View your prescription claims and balances
- Pay your balance using a variety of payment options
- View our therapeutic resource centers for information
- And much more

**Questions?** Call Express Scripts Mail Order Pharmacy toll free at 800-282-2881 24 hours a day, 7 days per week.