



If you have prescriptions for a long-term condition, getting your drugs through the mail may be a convenient option for you. Bright Health offers pharmacy mail-order through EnvisionRx Mail Service Pharmacy. You'll receive up to a 90-day supply of your medication through the mail.

How to Register to use Envision Mail Order Prescriptions:

1. **Online: (Recommended method)** Visit envisionpharmacies.com/mail, and select 'Enroll Now'. Use your ID card to complete the registration. Your account will activate within 24 hours and you will receive an email confirmation
2. **Phone:** Call Envision at 1-866-909-5170 or TTY 711
3. **Mail:** Complete the Enrollment Form on the envisionpharmacies.com/mail website. Mail completed form to: 7835 Freedom Ave. NW, North Canton, OH 44720.

Once Registered:

1. **E-prescribe:** Ask your doctor to send a new prescription using the number: NCPDP 36-77361.
2. **Phone:** Call Envision Call Envision at 1-866-909-5170 or TTY 711. Envision will reach out to your physician or current pharmacy to get your prescription transferred and answer any additional questions you may have.
3. **Mail:** Mail your new prescription to us at: 7835 Freedom Ave. NW, North Canton, OH 44720 with the order form found on the Envision Mail website.

How to Request a Refill on Prescriptions (Not Set to Autofill)

- Step 1 – Login to your account by visiting envisionpharmacies.com/mail and select "Sign In"
- Step 2 – Click on the "My Prescriptions" tab to review the medications listed under "Filled Prescriptions"
- Step 3 – Check the "Select To Refill" box that corresponds with the medication you want filled
- Step 4 – Follow the prompts to complete your order

You can track your order by signing into envisionpharmacies.com/mail and clicking on the "My Orders" tab.

Payment options are an electronic check, Bill Me Later®, credit card (VISA®, MasterCard®, Discover® or American Express®,) or money order. Do not send cash.

Please allow up to ten business days for your order to arrive. If you have additional questions, please contact Member Services at the number on the back of your ID card.

Sincerely,

Bright Health Plan