Coverage Period: 01/01/2020 – 12/31/2020 Coverage for: Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-800-922-7186. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at http://www.brighthealthplan.com or call 1-800-922-7186 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall deductible?	\$7,500 Individual or \$15,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the deductible amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Primary Care, some Prescription Drugs, Urgent Care, and Pediatric Dental and Vision are covered before the deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,500 Individual or \$15,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See http://www.brighthealthplan.com or call 1-800-922-7186 for a list of network providers .	This <u>plan</u> uses a <u>provider_network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All $\underline{\textbf{copayment}}$ and $\underline{\textbf{coinsurance}}$ costs shown in this chart are after your $\underline{\textbf{deductible}}$ has been met, if a $\underline{\textbf{deductible}}$ applies.

Common		What Yo	u Will Pay	Limitations, Exceptions & Other		
Medical Event	Services You May Need	Network Provider (You will pay the least)		Important Information		
If you visit a health care	Primary care visit to treat an injury or illness	\$50 first 2 visits, then 0% after deductible	Not covered	\$50 first 2 visits, then 0% after deductible		
provider's office or	Specialist visit	0% coinsurance	Not covered	None		
clinic	Preventive care/screening/ immunization	No charge	Not covered	None		
If you have a test	Diagnostic test (x-ray, blood work)	0% coinsurance	Not covered	None		
If you have a test	Imaging (CT/PET scans, MRIs)	0% coinsurance	Not covered	Services require pre-authorization.		
If you need drugs to	Generic drugs	\$20/prescription	Not covered			
treat your illness or	Preferred brand drugs	0% coinsurance	Not covered	Covers up to a 30-day supply (retail		
condition	Non-preferred brand drugs	0% coinsurance	Not covered	prescription); 31-90 day supply (mail order		
More information about prescription drug coverage is available at http://www.brighthealthplan.com	Specialty drugs	0% coinsurance	Not covered	prescription). Copay shown is per retail prescription. Mail Order cost is 2.5 times the Retail cost.		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	Not covered	Services require pre-authorization.		
surgery	Physician/surgeon fees	0% coinsurance	Not covered	Services require pre-authorization.		
	Emergency room care	0% coinsurance	0% coinsurance	None		
If you need immediate medical attention	Emergency medical transportation	0% coinsurance	0% coinsurance	None		
	<u>Urgent care</u>	\$75 copay/visit	Not Covered	None		
If you have a hospital	Facility fee (e.g., hospital room) 0% coinsurance No		Not covered	Services require pre-authorization.		
stay	Physician/surgeon fees	0% coinsurance	Not covered	Services require pre-authorization.		
If you need mental	Outpatient services	0% coinsurance	Not covered	None		
health, behavioral health, or substance abuse services	Inpatient services	0% coinsurance	Not covered	Services require pre-authorization.		

^{*} For more information about limitations and exceptions, see the plan or policy document at www.brighthealthplan.com

Common		u Will Pay	Limitations, Exceptions & Other			
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information		
	Office visits	0% coinsurance	Not covered	None		
If you are pregnant	Childbirth/delivery professional services	0% coinsurance	Not covered	Delivery stays exceeding 48 hours for vaginal delivery or 96 hours for a cesarean delivery		
	Childbirth/delivery facility services	0% coinsurance	Not covered	require pre-authorization.		
	Home health care	0% coinsurance	Not covered	Limited to 28 hours per week. Services require pre-authorization.		
	Rehabilitation services	0% coinsurance	Not covered	Combined Network/Non-Network limit of 20		
If you need help recovering or have other special health needs	Habilitation services	0% coinsurance	Not covered	therapy visits per year for speech therapy. Combined Network/Non-Network limit of 20 visits per therapy type for physical therapy and occupational therapy. Not limited for children up to age 5 with congenital defects. No therapy limitation for autism.		
	Skilled nursing care 0% coinsurance		Not covered	Limited to 100 days per year. Services require pre-authorization.		
	<u>Durable medical equipment</u>	0% coinsurance	Not covered	Services require pre-authorization.		
	Hospice services	0% coinsurance	Not covered	Services require pre-authorization.		
	Children's eye exam	No charge	Not covered	Limited to 1 exam per year.		
If your child needs dental or eye care	Children's glasses	Covered in full up to the provider's contracted amount.	Not covered	Limited to 1 pair of glasses, including standard frames and standard lenses every 2 years. Contact lenses are limited to a one year supply.		
	Children's dental check-up	No charge	No charge	Refer to the Schedule of Benefits for covered services and limitations.		

^{*} For more information about limitations and exceptions, see the plan or policy document at www.brighthealthplan.com

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Cosmetic Surgery

- Dental Care (Adults)
- Long Term Care
- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adults)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric Surgery

Chiropractic Care

- Hearing Aids
- Infertility Treatment

Private-duty nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. You may contact your state insurance department at 303-894-7499 or Toll Free 1-800-930-3745 or via FAX 303-894-7455 or e-mail at insurance@dora.state.co.us. Other coverage options may be available to you too, including buying individual insurance coverage through Connect for Health Colorado. For more information about the Connect for Health Colorado, visit www.connectforhealthco.com or call 1-855-PLANS-4-YOU.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Bright Health at <u>www.brighthealthplan.com</u> or 1-800-922-7186.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-922-7186.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-922-7186.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-922-7186.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-922-7186.

About These Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$7,500
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	\$0
Other coinsurance	\$0

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$7,500
■ Specialist [cost sharing]	\$0
■ Hospital (facility) coinsurance	\$0
■ Other coinsurance	\$0

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

Mia's Simple Fracture

(in-network emergency room visit and follow-up care)

■ The plan's overall deductible	\$7,500
■ Specialist [cost sharing]	\$0
■ Hospital (facility) coinsurance	\$0
Other coinsurance	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$12,800

lr	ı thi	s e	exam	ple,	Peg	WO	u	ld	pay	:
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rane example, regime and page				
Cost Sharing				
\$7,500				
\$0				
\$0				
What isn't covered				
\$60				
\$7,560				

In this example. Joe would pay:

Total Example Cost

in this example, eee wealth pays				
Cost Sharing				
\$5,720				
\$1,020				
\$0				
What isn't covered				
\$60				
\$6,800				

Total Example Cost \$1,925

In this example, Mia would pay:

\$7,400

Cost Sharing				
Deductibles	\$1,925			
Copayments	\$0			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$1,925			



Nondiscrimination Notice and Assistance with Communication

Bright Health does not exclude, deny benefits to, or otherwise discriminate against any individual on the basis of sex, age, race, color, national origin, or disability. "Bright Health" means Bright Health plans and their affiliates, which are listed below.

Language assistance and alternate formats:

Assistance is available at no cost to help you communicate with us. Services include, but are not limited to:

- Interpreters for languages other than English;
- Written information in alternative formats such as large print; and
- Assistance with reading Bright Health websites.

To ask for help with these services, please call the Member Services number on your member ID card.

If you think that we failed to provide language assistance or alternate formats, or you were discriminated against because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Bright Health Civil Rights Coordinator
Bright Health
P.O. Box 16275
Reading, PA 19612-6275
Phone: (844) 202-2154
Email: OAG@brighthealthplan.com

You can also file a complaint with the U.S Dept. of Health and Human Services, the Office of Civil Rights:

- Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf
- Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html
- **Phone**: Toll-free 1-800-368-1019, 800-537-7697 (TDD)
- Mail: U.S Dept. of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201

If you need help with your complaint, please call the Member Services number on your member ID card. You must send the complaint within 60 days of discovering the issue.

Language Assistance and Alternate Formats

This information is available in other formats like large print. To ask for another format, please call the Member Services number on your member ID card.



Language Assistance and Alternate Formats

This information is available in other formats like large print. To ask for another format, please call the Member Services number on your member ID card.

English ATTENTION: If you speak a language other than English, language assistance services, free

of charge, are available to you. Call the Member Services number on your ID card.

Arabic

انتباه: إذا كنت تتحدث لغة غير الإنجليزية، فخدمات المساعدة اللغوية متاحة من أجلك، دون تكلفة. اتصل برقم خدمات الأعضاء الموجود على بطاقة تعريف الهوية الخاصة بك.

注意: 如果您使用的语言并非英语,则可获得免费的语言协助服务。请拨打身份证上 Chinese (S)

的会员服务号码。

ATTENTION : Si vous parlez une autre langue que l'anglais, des services d'assistance French

linguistique sont mis gratuitement à votre disposition. Appelez le numéro des services aux

membres figurant sur votre carte d'identification.

German ACHTUNG: Falls Sie eine andere Sprache als Englisch sprechen, steht Ihnen eine kostenfreie

fremdsprachliche Unterstützung zur Verfügung. Wählen Sie die Mitgliederservice-Nummer auf

Ihrer ID-Karte.

Greek ΠΡΟΣΟΧΗ: Αν μιλάτε κάποια γλώσσα διαφορετική από τα Αγγλικά, παρέχονται δωρεάν

υπηρεσίες γλωσσικής βοήθειας. Καλέστε τον αριθμό του Τμήματος Υπηρεσιών Μέλους

(Member Services) που αναγράφεται στην ταυτότητά σας (ID card).

Italian ATTENZIONE: se parla una lingua diversa dall'inglese, sono disponibili servizi di

assistenza linguistica gratuiti. Chiami il numero Member Services che trova sulla Sua tessera

identificativa.

ご注意:英語以外の言語を話される場合は、無料の言語支援サービスをご利用いただ Japanese

けます。IDカードに記載されているメンバーサービスの番号までお電話ください。

주의: 영어가 아닌 다른 언어를 사용할 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 신분증에 기재된 회원 서비스 번호로 연락하십시오. Korean

Polish UWAGA: Jeśli nie mówisz po angielsku, możesz skorzystać z darmowych usług

tłumaczeniowych. Zadzwoń na numer obsługi podany na twojej karcie identyfikacyjnej.

ATENÇÃO: Se falar um idioma que não o inglês, estão disponíveis serviços gratuitos de Portuguese

assistência de idioma para si. Contacte o número de serviços para membros no seu cartão de

identificação.

Russian ВНИМАНИЕ: если вы не говорите на английском языке, вы можете воспользоваться

> бесплатными услугами языковой поддержки. Позвоните в Отдел обслуживания участников программы по телефону, указанному на вашей идентификационной

карточке.

ATENCION: Si no habla inglés, tiene a su disposición servicios gratuitos de asistencia Spanish (US)

lingüística. Comuníquese al número de Servicios para miembros que figura en su tajeta de ID.

Tagalog PAALALA: Kung nagsasalita ka ng isang wika bukod sa Ingles, magagamit mo ang mga

serbisyong tulong sa wika nang walang bayad. Tumawag sa numero ng Member Services na

nasa iyong ID card.



Urdu

توجہ دیں: اگر آپ انگریزی کے علاوہ کوئی اور زبان بولنے ہیں تو آپ کیلئے زبان کی معاونت کی خدمات مفت دستیاب ہیں۔ اینے ID کارڈ پر موجود اراکین کی خدمات کے نمبر پر کال کریں۔

Vietnamese CHÚ Ý: Nếu bạn nói một thứ tiếng nào khác ngoài tiếng Anh, bạn sẽ được cấp các dịch vụ

hỗ trợ ngôn ngữ miễn phí. Gọi sô Dịch vụ Hội viên trên Thẻ ID của bạn.

Navajo Shooh: Bilagáanaa bizaad doo doohts'a'góó, ata'hane', t'áá níík'eh, níká'adoojahígíí hólo.

Naaltsoos bee éédahózin bikáá' béésh bee hane' biká'ígíí bich'; hodíílnih.

ማሳሰብያ: ከእንባሊዝኛ ውጪ የሆነ ቋንቋ የሚናገሩ ከሆነ ከክፍያ ነጻ የሆኑ የቋንቋ ድጋፍ አገልባሎቶችን ማግኘት Amharic

ይችላሉ፡፡ በመታወቂያ ላይ በሚንኝ የአባላት አንልባሎት ቁጥር ላይ ይደውሉ፡፡

သင္သသည္ အဂၤလိပ္စစကားမဟုတ္ေသာ အျခားဘာသာစကားတစ္ခုအား မျပာဆိုသူျဖစ္ပပါက Burmese

ဘာသာစကားအခမဲ့ပံ့ပိုးသည့္ ဝန္ေဆာင္မမႈအား သင္ရရရွိႏိုင္ပပါသည္။ သင္ ID (သက္ေသခံ)

ကတ္ျပားပေၚရွိ အဖဲြျာင္မမ်ားဝန္ေဆာင္မမႈဌာနအား ဖုန္းခေၚဆိုပါ။

JOHO JOHO BZ YPB, SCHARA DPRISPRY TALCATT, L Cherokee

AF®J JEGGJ ЉУ D4WT, ҺӘ RG°°°T®LЛЭТ. Ө®УZ ՋУ®Ө № DP®SP®У

 $J4\phi\partial J$ O'OT GVP AC $\phi\Lambda J$ T $\theta h\phi\partial J$.

Cushite-Oromo XIYYEEFFANNOO: Afaan Ingiliziin ala afaan kan biraa kan dubbattu yoo ta'e,

tajaajilliwwan gargaarsa afaanii, kan tolaa, siif ni jiru. Kaardii Waraqaa-eenyummeessaa

keerra kan jiru lakkoofsa Tajaajilawwan Miseensaatti bilbili.

French Creole ATANSYON : Si w pale you lôt lang ke Angle, gen sèvis èd lengwistik ki disponib pou w

gratis. Rele nimewo Sèvis pou manm yo nan kat idantite w la.

ધ્યાન આપો: જો તમે અંગ્રેજી સિવાયની અન્ય કોઈ ભાષા બોલો છો, તો તમારા માટે ભાષા Gujarti

સહાય સેવાઓ નિઃશુલ્ક ઉપલબ્ધ છે. તમારા આઈડી કાર્ડ પર રહેલાં સદસ્થની સેવાઓનાં નંબર

પર કૉલ કરો.

ध्यान दें: यदि आप अंग्रेजी के अलावा कोई अन्य भाषा बोलते हैं, तो आपके लिए मफ़्त में Hindi

भाषा सहायता सेवाएं उपलब्ध हैं। आपके आईडी कार्ड पर दिए गए सदस्य सेवा नंबर पर

कॉल करें।

UA ZOO SAIB: Yog tias koj hais ib hom lus dhau ntawm lus As Kiv, muaj cov kev pab cuam Hmong

txhais lus uas tsis xam nqi dab tsi rau koj tau siv. Hu rau Lub Chaw Pab Cuam Tswv Cuab tus

nab npawb xov tooj nyob ntawm koj daim npav ID.

Karen တိါနိုဉ် – နမ္။ကတီးကျိုာ်လ၊တမ္၊အဲကလံးကျိုာ်ဘဉ်နှဉ်, ကျိုာ်တါတိစားမာစားတစ်မာစားတဖဉ်, လ၊တလိဉ်ဟုဉ်အပူးတဖဉ်အိဉ်လ၊နဂ်ီါနှဉ်

လီး. ကိုးကရာဖိတ်မြာစားတဖဉ် (နူနာ်ဘနမှန်မလင်စနျ) အနိုဉ်င်္ဂါစန တါအုဉ်သးနိုဉ်င်္ဂါစီးကုအဖိစိဉ်နှဉ်တက္ဂါ.

Kru / Bassa YI LE: I balè u mpot hop umpè èbes Ngissi, bot ba nhola ni kobol mahop bayé ha i nyuu yoñ,

ngui nsaa wogui wo. Sebel Ndap Mahola i nyuu Mbon i nsinga i yé ntilgaga munu i Kat yon i

Mbon.

Kurdish

ئاگادارى: ئەگەر بە زمانلىكى ترى جگە لە ئىنگلىزى قسە دەكەيت، خزمەتگوزاريە زمانەوانيەكان بەخۆرايى بۆ تۆ بەدەستن.

بهو وندی به ز مار وی خز مهنگو ز ار ی ئەندامانی سەر ناسنامەكەت بكه



ໍໂປດຊາບ: ຖ້າທ່ານເວົາພາສາອື່ນນອກຈາກພາສາອັງກິດ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາທີ່ບໍ Laotian

ເສຍຄ່າແມ່ນມີພ້ອມໃຫ້ທ່ານ. ກະລຸນາໂທຫາ ໝາຍເລກການບໍລິການສະມາຊິກທີ່ຢູ່ເທິງ ບັດ ID

ຂອາທ່ານ.

ចាប់អារម្មណ៍៖ ប្រសិនបើលោកអ្នកនិយាយភាសាផ្សេង ក្រៅពីភាសាអង់គ្លេស នោះសេវា Mon-Khmer

ជំនួយភាសាដោយឥតគិតថ្លៃ គឺម៉ានសម្រាប់លោកអ្នក។ សូមទូរស័ព្ទទៅលេខសេវាបម្រើ

សមាជិកដែលមាននៅលើកាតសម្គាល់របស់លោកអ្នក។

ध्यान दिनुहोस्: यदि तपाइँ अङ्ग्रेजी बाहेक अन्य भाषा बोल्नुहुन्छ भने तपाइँको लागि निःशुल्क रूपमा भाषा सहायता सेवा उपलब्ध छ। तपाइँको आइडी कार्डमा भएको सदस्य सेवा नम्बरमा कल गर्नुहोस्। Nepali

Persian Farsi

توجه: در صورتی که به زیانی غیر از انگلیسی صحبت می کنید خدمات کمکی زیانی به طور رایگان برای شما وجود دارد. برای این منظور با شماره خدمات اعضای موجود روی کارت شناسایی خود تماس بگیرید

PAŽNJA: Ako govorite neki drugi jezik osim engleskog, dostupne su vam besplatne usluge Serbo-Croatian

za jezičnu pomoć. Pozovite broj službe za članove na vašoj ličnoj karti.

Syriac

أَرْوَهُوز: أَى هُو وَهُوكِمُ إِنْ مُعَنَّا السَّنَا هَهُمْ هُوَ كُفُنَا أَنْ كُلُواْ وَهُوكُونَا أَنْ وَهُوكُو أَرْوَهُوز: أَى هُو وَهُوكِمُ مِنْ اللَّهُ عَلَيْهِ اللَّهُ عَلَيْهِ مُوكِمُ مُنْ اللَّهُ اللَّهُ اللَّهُ الْفُكُولُونِ مُعْتَمِعُونَا وَهُوكُونِ مُعْتَمِعُونَا وَهُوكُونِ مُعْتَمَا (Member Services) فَمُ عَلَيْهُ اللَّهُ وَمُوكِمُ مُنْ اللَّهُ عَلَيْهُ اللَّهُ عَلَيْهُمُ اللَّهُ عَلَيْهُ اللَّهُ عَلَيْ

ข้อควรทราบ: หากคุณใช้ภาษาอื่นที่ไม่ใช่ภาษาอังกฤษ เรามีบริการความช่วยเหลือทางภาษา Thai

จัดให้แก่คุณโดยไม่คิดค่าใช้จ่ายใด ๆ ติดต่อหมายเลขให้บริการสมาชิกที่บัตรประจำตัวของคุณ

Turkish DİKKAT: İngilizce haricinde bir dil konuşuyorsanız, dil yardım hizmetlerinden ücretsiz

olarak faydalanabilirsiniz. Kimlik kartınızın üzerindeki numaradan Üye Hizmetlerini arayın.

Ukrainian УВАГА: якщо ви не розмовляєте англійською, то можете скористатися безкоштовними

послугами мовної підтримки. Зателефонуйте до Відділу обслуговування учасників

програми за телефоном, вказаним на вашій ідентифікаційній картці.