Coverage Period: 01/01/2019 – 12/31/2019 Coverage for: Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-866-239-7194. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://member.brighthealthplan.com/ or call 1-866-239-7194 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$7,900 Individual or \$15,800 Family	Generally, you must pay all of the costs from <u>providers</u> up to the deductible amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. 3 Primary Care visits are covered before the deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,900 Individual or \$15,800 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket</u> limit has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://member.brighthealthplan.com/ or call 1-866-239-7194 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider might</u> use an <u>out-of-network provider for some services</u> (such as lab work). Check with your <u>provider before</u> you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you visit a health	Primary care visit to treat an injury or illness	\$50 for the first 3 visits, then \$0 after deductible	Not Covered	A \$50 copay applies to the first 3 Primary care visits per person. Subsequent visits apply the plan's deductible and coinsurance.
care <u>provider's</u> office or clinic	Specialist visit	\$0 after deductible	Not Covered	None
Ci dillilo	Preventive care/screening/immunization	No charge	Not Covered	None
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$0 after deductible	Not Covered	None
,	Imaging (CT/PET scans, MRIs)	\$0 after deductible	Not Covered	Services require pre-authorization.
If you need drugs to	Generic drugs	\$0 after deductible	Not Covered	Covers up to a 30-day supply (retail
treat your illness or condition	Preferred brand drugs	\$0 after deductible	Not Covered	prescription); 31-90 day supply (mail order prescription). Copay shown is per retail prescription. Mail Order cost is 2.5 times the Retail cost. Some specialty medications are available in other tiers. Review our formulary at https://member.brighthealthplan.com to determine what tier your specialty medication falls in.
More information about	Non-preferred brand drugs	\$0 after deductible	Not Covered	
<pre>prescription drug coverage is available at https://member.brighthe althplan.com/.</pre>	Specialty drugs	\$0 after deductible	Not Covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$0 after deductible	Not Covered	Services require pre-authorization.
surgery	Physician/surgeon fees	\$0 after deductible	Not Covered	Services require pre-authorization.
	Emergency room care	\$0 after deductible	\$0 after deductible	None
If you need immediate	Emergency medical transportation	\$0 after deductible	\$0 after deductible	None
medical attention	<u>Urgent care</u>	\$0 after deductible	Not Covered	Copay applies to facility charges. Ancillary charges such as lab or x-ray services will apply the plan's deductible and coinsurance.
If you have a hospital	Facility fee (e.g., hospital room)	\$0 after deductible	Not Covered	Services require pre-authorization.
stay	Physician/surgeon fees	\$0 after deductible	Not Covered	Services require pre-authorization.
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<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at https://member.brighthealthplan.com/.



All  $\underline{\text{copayment}}$  and  $\underline{\text{coinsurance}}$  costs shown in this chart are after your  $\underline{\text{deductible}}$  has been met, if a  $\underline{\text{deductible}}$  applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need mental health, behavioral	Outpatient services	\$0 after deductible	Not Covered	None	
health, or substance abuse services	Inpatient services	\$0 after deductible	Not Covered	Services require pre-authorization.	
	Office visits	\$0 after deductible	Not Covered	None	
If you are pregnant	Childbirth/delivery professional services	\$0 after deductible	Not Covered	Delivery stays exceeding 48 hours for vaginal	
	Childbirth/delivery facility services	\$0 after deductible	Not Covered	deliver or 96 hours for a cesarean delivery require pre-authorization.	
	Home health care	\$0 after deductible	Not Covered	Limited to 60 visits per calendar year. Services require pre-authorization.	
	Rehabilitation services	\$0 after deductible	Not Covered	Limited to 20 Habilitative Outpatient Therapy visits per type per calendar year and 20 Rehabilitative Outpatient Therapy visits per type per calendar year.	
If you need help recovering or have other special health needs	<u>Habilitation services</u>	\$0 after deductible	Not Covered	Visit limit is combined for all diagnoses, including autism.	
	Skilled nursing care	\$0 after deductible	Not Covered	Services require pre-authorization.  Limited to 60 days per calendar year.  Services require pre-authorization.	
	Durable medical equipment	\$0 after deductible	Not Covered	Services require pre-authorization.	
	Hospice services	\$0 after deductible	Not Covered	Services require pre-authorization.	
	Children's eye exam	\$0 after deductible	Not Covered	Limited to 1 exam per year.	
If your child needs dental or eye care	Children's glasses	No charge after deductible up to the provider's contracted amount.	Not Covered	Limited to 1 pair of glasses per calendar year, including frames and lenses; or a one-year supply of contact lenses per calendar year.	
	Children's dental check-up	\$0 after deductible	\$0 after deductible	Refer to the Schedule of Benefits for covered services and limitations.	

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at https://member.brighthealthplan.com/.

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

 Abortion (except in cases of rape, incest, or when the life of the mother is endangered)

Hearing Aids (limited to members under age 18)

- Acupuncture
- Bariatric Surgery

- Cosmetic Surgery
- Dental Care (Adults)
- Long Term Care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adults)
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

• Chiropractic Care

- Infertility Treatment (diagnosis only)
- Routine foot care (when provided in connection to treatment of diabetes only)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Tennessee Department of Commerce and Insurance at 1-800-342-4029. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Tennessee Department of Commerce and Insurance at 1-800-342-4029.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-239-7194.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-239-7194.

Chinese (中文): 如果需要中文的帮助, □□打□个号□ 1-866-239-7194.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-239-7194.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at https://member.brighthealthplan.com/.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$7,900
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$7,900		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$7,960		

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$7,900
■ Specialist coinsurance	\$250%
Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

**Total Example Cost** 

\$12,800

Durable medical equipment (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$6,390	
Copayments	\$400	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$6,850	

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$7,900
■ Specialist coinsurance	0%
Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$7,400

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

	Total Example Cost	\$1,925
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## In this example, Mia would pay:

Cost Sharing			
Deductibles	\$1,925		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$1,925		



## **Language Assistance Services**

If You or someone you're helping has questions about Bright Health, You have the right to get help and information in Your language, at no cost. To talk to an interpreter, call 866-239-7194.

#### Spanish

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Bright Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 866-239-7194.

#### Arabic

فلديك الحق في الحصول على المساعدة ،Bright Health إن كان لديك أو لدى شخص تساعده أسئلة بخصوص .والمعلومات الضرورية بلغتك من دون اية تكلفة التحدث مع مترجم اتصل ب 866-239-7194

#### Chinese

如果您,或是您正在協助的對象,有關於[插入SBM項目的名稱 Bright Health方面的問題,您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥電話 [在此插入數字 866-239-7194。

#### Vietnamese

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Bright Health, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 866-239-7194.

#### Korean

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Bright Health에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 866-239-7194로 전화하십시오.

#### French

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Bright Health, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 866-239-7194.

#### Laotian

ຖ້າທ່ານ, ຫຼື ຄົນ ທ່ານກຳລັງຊ່ວຍເຫຼື ອ, ມໍຄາຖາມກ່ຽວກັບ Bright Health, ທ່ານມິສດ ທຈະໄດ້ຮັບການຊ່ວຍເຫຼື ອແລະໍຂໍ້ມູນຂ່າວສານ ທເປັນພາສາຂອງທ່ານ ່ບມ ຄ່າໃຊ້ຈ່ານການໂອ້ລົມກັບນາຍພາສາ, ໃຫ້ໂທຫາ 866-239-7194.

#### *Amharic*



#### German

Falls Sie oder jemand, dem Sie helfen, Fragen zum Bright Health haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 866-239-7194 an.

## Gujarati

જો તમે અથવા તમે કોઇને મદદ કરી રહ્ાાં તેમ થાં ી કોઇને [એસબીએમ ક ર્યક્રમન ાં ન મ મક ો] વિશે પ્રશ્નો હોર્ તો તમને મદદ અને મ હહતી મેળિિ નો અવિક ર છે. તે ખર્ય વિન તમ રી ભ ષ મ ાં પ્ર પ્ત કરી શક ર્ છે. દ ભ વષર્ો િ ત કરિ મ ટે,આ [અહીં દ ખલ કરો નબર] પર કોલ કરો.

## Japanese

ご本人様、またはお客様の身の回りの方でも、Bright Healthについてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、866-239-7194までお電話ください。

## Tagalog

Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Bright Health, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 866-239-7194.

#### Hindi

यदि आपके ,या आप द्वारा सहायता ककए जा रहे ककसी व्यक्तत के Bright Health के बारे में प्र्न हैं,तो आपके पास अपनी भाषा में मुफ्त में सहायता और सच्च ना प्राप्त करने का अधिकार है। किसी किसी किसी शिष्ठ गण्य से बात करने के लिए .866-239-7194 पर कॉिक करें।

#### Russian

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Bright Health, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 866-239-7194.

#### Persian

داشته باشید حق این را دارید که کمک ، Bright Health اگر شما، یا کسی که شما به او کمک میکنید ، سوال در مورد . و اطلاعات به زبان خود را به طور رایگان دریافت نمایید . و اطلاعات به زبان خود را به طور رایگان دریافت نمایید