Member Hub Rewards

This job aid shows how Individual and Family Plan members can register for the Rewards program and understand how to identify active and completed rewards

HOME	MY COVERAGE	CLAIMS PROD	RESOURCES	 ✓ FINC 	D CARE PAY MY BIL
		COVID-1	9 Updates		
Updates to your coverage As part of our efforts to halp green the spread of CXVID-19, we've made some changes to your coverage. Changes are in effect, covering services beginning 3/1/2020, until further rolice.		The COVID-19 diagnos	Feeling tic test and associated care	- I office visit are now covered as preve	
Learn More			Find COVID	-19 Care	
Make	Earnu	up to \$500 in Cash F	Rewards		
4000 1224 5575 5511	Bright Heal		lps Individual and Family Pla		e than ever before. Start by earning \$

Start Earning

To begin, select **Start Earning** from the home page of the Member Hub

Faun		
Earn your first	\$200 right away	
Take these simple actions to earn y	your first four rewards.	
S25 for signing up for the pro	agram	
S75 for taking an online Heal	th Risk Assessment	
S50 for choosing your Prima	ny Care Provider	
S50 bonus for completing all	three in the first 90 days of your Bright Health plan year	
	Sign up now	

Sign Up

There will be a quick signup process the first time accessing rewards. It will show some benefits of the rewards program and the member will need to click **Sign Up Now** to continue the process

Rewards Sign Up	×
Signing up is simple. Once you sign Health Rewards program by agreeir conditions, you will claim your first By clicking 'Sign Me Up' you ag conditions.	ng to the terms and reward worth \$25!
	Sign Me Up

Agree to terms

To complete the rewards registration, check the terms box and click **Sign Me Up**. The member can read through the terms and conditions by clicking on the teal "terms and conditions" text



Member Hub- Rewards

time you get rewarded for taking care of yourself.	
ctive Rewards	Completed
\$75 Complete an online Health Ri	isk Assessmen
\$50 Choose your Primary Care Pi	rovide D
\$50 Complete all tasks in the first	t 90 days of your Bright Health plan year

Active Rewards

After registering, the member will immediately have access to rewards. Signing up also earns the first \$25 reward automatically! Under the Active Rewards tab, there are 2 other actions needed:

- 1. Complete an online Health Risk Assessment
- 2. Choose your Primary Care Provider

Click the button next to each to start the process and complete the step

Yes		0		
No		0		
	he last 12 months, have you hospital?	stayed overnight as a patie	ent in	
No		0		
Yes,	1-2 nights	0		
Yes,	3-5 nights	0		
Yes,	6 or more nights	0		
	ubmitting this form you agree that we ide us with doctors in the Bright Health			
	ted Primary Care Provider.	Therwork of priysicians, incooring you		
			_	
		Submit An	swers	
		Submit An	swers	
_	Select your	Submit An		_
bright			<u> </u>	● ②
		PCP or return to member hui		• •
		PCP or return to member hul	<u> </u>	• •
	Adam Brunso	PCP or return to member hul on, M.D.	25 28TH ST N	• •
Provid	Adam Brunso Irmay Care er Detal Carllen Sports and Fami	PCP or return to member had	25 28TH ST N TEHSBURG FL 33776 X	\$
Provid	Adam Brunso hmary Care er Detai Select A Location Carilon Sports and Fami 222 2011 STN 222 2011 STN	PCP or return to member had	25 28TH ST N TERSBURG, FL 33776	\$
Provid	Adam Brunso Irmay Care er Detal Carllen Sports and Fami	PCP or return to member had	S 28TH ST N TERSBURG PL 33776	¢ 1303 (
Provid Specialty Language	Adam Brunso hmary Care er Detai Select A Location Carilon Sports and Fami 222 2011 STN 222 2011 STN	PCP or return to member had	a 25 287H ST N TRESSURG P. 3576 X (722) 561-1 patients at this for	¢ 1303 (
Provid Speciality Language Gender	Adam Brunso hmary Care er Detai Select A Location Carilon Sports and Fami 222 2011 STN 222 2011 STN	PCP or return to member had	8 S5 28TH ST N TEKSBURG FL 33776 × (C222) 561	¢ 1303 (
Provid Specialty Anguage	Adam Brunso Innay Cas er Detai Carlins Sports of Part Detail The Third State of Part Sports of P	PCP or return to member had	a 25 287H ST N TRESSURG P. 3576 X (722) 561-1 patients at this for	¢ 1303 (
Provid Specialty Language Gender	Adam Brunso Innay Cas er Detai Carlins Sports of Part Detail The Third State of Part Sports of P	PCP or returns to manuface had	S 287H ST N TEXESURG RL 3576 X Querters at this for submit	¢ 1303 (
	Adam Brunso Inney Car er Detal Select A Locatio Certer Spets of Tea Spetty Tea Photo Spetty Tea Photo Access New Paren Ve	PCP or returns to manuface had	S 287H ST N TEXESURG RL 3576 X Querters at this for submit	¢ 1303 (

Health Risk Assessment & PCP Selection

The Health Risk Assessment is a series of questions about the member's overall health. Go through and answer each question. When all questions are answered, select **Submit Answers** to complete the reward

The Primary Care Physician selection takes the member back to the home page to complete the same PCP selection process that is completed on the Member Hub. Please see the Member Hub- PCP Selection job aid in the Broker Portal under OnDemand Training for more details on completing this process



Member Hub- Rewards

It's time you get rewarded for taking care of yourself.	
Active Rewards	Completed
∅ \$25 Sign up for the program	
∅ \$75 Complete an online Health Risk	Assessment
Ø \$50 Choose your Primary Care Prov	vider
Ø \$50 Complete all tasks in the first 9	0 days of your Bright Health plan year

Completed Rewards

Once a reward is earned, it moves into the Completed tab. Clicking that tab will show rewards progress.

If the member registers for rewards, completes the Health Risk Assessment, and chooses their Primary Care Provider within 90 days of the start of your Bright Health Plan year, they will automatically earn the final \$50 reward

Rewards		
t's time you get rewarded for taking care of yourself.		
Active Rewards	Completed	
⊘ All active rewards claimed	!	
Check back soon. New rewards post thro	bughout the year.	

All Rewards Claimed

If all rewards have been earned, the rewards page will say "all active rewards claimed!".

The member will receive an email if there is a new reward available. It is also recommended to check back periodically to see if there are any new rewards to earn as the year progresses

