Member Hub
Register for an Account - MA

This job aid shows the steps to register for a Medicare Advantage account on the Member Hub

Step 1

Log in

Username

Password

SUBMIT

REGISTER ACCOUNT

Forgot your username or password?

Hi, welcome to the Bright Health Member Hub.

Log in or register an account to:

- Get your digital ID card
- Learn about your health plan benefits
- Update your primary care provider (PCP)
- Find an in-network provider
- Track your care and costs

To create your account, you'll need your ID# from your member ID card.

Need your ID card?

Individual and Family plan members

If the member has already received their ID card(s) in the mail, then they are ready to go to **Member. BrightHealthPlan.com** and select **Register Account**.

NOTE: ID Cards and Welcome Kits are received in different time frames from enrollment during and outside of AEP.

- *During AEP, these are suppressed until mid-December*
- *Outside AEP, these will take up to 2 weeks from enrollment to receive by mail*

Step 2

☐ Are you a dependent?

Member ID

Policy Holder First Name

Policy Holder Last Name

Policy Holder DOB

Format mm/dd/yyyy

CANCEL   PREVIOUS   NEXT

After acknowledging a Licensing Agreement, the member will enter the Member ID, First/Last name, Date of Birth, and the Group Number in this section. Select **Next** to move on to the next page

Step 3

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Create An Account

To get your account up and running, we'll just need a few things. Fill out the form below and click "Next".

*Your email address is for us, and only us. We'll use it to communicate with you throughout the year.

Username ⍰

Email Address ⍰

Confirm Email Address

Password ⍰

Confirm Password

Security Question 1
-- Select Question --

Security Question 2
-- Select Question --

Security Question 3
-- Select Question --

CANCEL   PREVIOUS   NEXT

Create the account details on this page, including Username, Email, Password, and 3 Security Questions. The security questions are especially important so the member can reset their password easily if needed in the future. Select **Next** to complete the registration process

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